

**Iowa Utilities Board
Residential Customer Statistics
Totals for: February 2018 (Revised)**

Category	January 2018	February 2018	% Change Jan. - Feb,	February 2017	% Change 2017-2018
Total Accounts	1,889,472	1,891,036	0.08%	1,875,717	0.82%
Total Accounts Past Due	461,727	315,603	-31.65%	288,134	9.53%
E.A. Eligible Accounts	98,641	108,416	9.91%	119,881	-9.56%
E.A. Eligible Accounts w/Past Due Balance	36,769	39,198	6.61%	44,613	-12.14%
Revenue of Past Due Accounts	\$ 86,309,232	\$ 81,255,239	-5.86%	\$ 66,679,106	21.86%
Revenue of Past Due E.A. Eligible Accts	\$ 10,871,551	\$ 12,755,068	17.33%	\$ 10,850,177	17.56%
Disconnection Notices Issued	40,677	39,005	-4.11%	34,229	13.95%
Disconnection Notices to E.A. Eligibles*	1,197	691	-42.27%	711	-2.81%
Involuntary Disconnections	619	544	-12.12%	1,109	-50.95%
Reconnections	439	369	-15.95%	670	-44.93%
Accounts Determined Uncollectible	7,444	6,050	-18.73%	6,430	-5.91%
Uncollectible E.A. Eligible Accounts	649	222	-65.79%	653	-66.00%

* Received notice from agency that customer(s) eligible for energy assistance after disconnect notice(s) prepared and sent.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2018**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,802	141,694	3,671
Total Accounts Past Due	1,068	12,054	1,025
E.A. Eligible Accounts	204	7,747	394
E.A. Eligible Accounts w/Past Due Balance	69	471	93
Revenue of Past Due Accounts	\$ 713,338	\$ 3,852,397	\$ 392,081
Revenue of Past Due E.A. Eligible Accts	\$ 20,071	\$ 63,192	\$ 23,187
Disconnection Notices Issued	731	8,713	1,025
Disconnection Notices to E.A. Eligibles*	65	147	0
Involuntary Disconnections	4	0	44
Reconnections	3	0	18
Accounts Determined Uncollectible	12	252	8
Uncollectible E.A. Eligible Accounts	0	101	3

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**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2018**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	393,806	196,368	587,645	538,050
Total Accounts Past Due	113,972	49,433	71,219	66,832
E.A. Eligible Accounts	27,629	13,712	31,525	27,205
E.A. Eligible Accounts w/Past Due Balance	10,884	4,373	12,053	11,255
Revenue of Past Due Accounts	\$ 51,874,756	\$ 9,321,610	\$ 8,134,330	\$ 6,966,727
Revenue of Past Due E.A. Eligible Accts	\$ 6,994,549	\$ 1,110,267	\$ 2,598,427	\$ 1,945,375
Disconnection Notices Issued	256	155	14,669	13,456
Disconnection Notices to E.A. Eligibles*	0	0	260	219
Involuntary Disconnections	5	0	405	86
Reconnections	15	10	265	58
Accounts Determined Uncollectible	2,105	676	1,695	1,302
Uncollectible E.A. Eligible Accounts	5	2	62	49

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