

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2017**

| Category | January 2017 | February 2017 | % Change Jan. - Feb. | February 2016 | % Change 2016-2017 |
|-------------------------------------------|-----------------|------------------|-------------------------|------------------|-----------------------|
| Total Accounts | 1,874,703 | 1,875,717 | 0.05% | 1,867,486 | 0.44% |
| Total Accounts Past Due | 402,966 | 288,134 | -28.50% | 185,994 | 54.92% |
| E.A. Eligible Accounts | 112,397 | 119,881 | 6.66% | 65,087 | 84.19% |
| E.A. Eligible Accounts w/Past Due Balance | 41,754 | 44,613 | 6.85% | 22,025 | 102.56% |
| Revenue of Past Due Accounts | \$ 67,858,226 | \$ 66,679,106 | -1.74% | \$ 31,394,268 | 112.39% |
| Revenue of Past Due E.A. Eligible Accts | \$ 9,252,232 | \$ 10,850,177 | 17.27% | \$ 4,217,026 | 157.29% |
| Disconnection Notices Issued | 36,215 | 34,229 | -5.48% | 31,598 | 8.33% |
| Disconnection Notices to E.A. Eligibles | 1,087 | 711 | -34.59% | 663 | 7.24% |
| Involuntary Disconnections | 948 | 1,109 | 16.98% | 1,197 | -7.35% |
| Reconnections | 611 | 670 | 9.66% | 745 | -10.07% |
| Accounts Determined Uncollectible | 6,637 | 6,430 | -3.12% | 3,958 | 62.46% |
| Uncollectible E.A. Eligible Accounts | 1,014 | 653 | -35.60% | 320 | 104.06% |

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| Category | Linn County REC (Electric Only) | Black Hills Energy f/k/a Aquila (Gas Only) | Liberty Energy f/k/a Atmos (Gas Only) |
|-------------------------------------------|------------------------------------|--------------------------------------------------|---------------------------------------------|
| Total Accounts | 29,212 | 140,423 | 3,729 |
| Total Accounts Past Due | 1,383 | 12,319 | 733 |
| E.A. Eligible Accounts | 227 | 7,225 | 317 |
| E.A. Eligible Accounts w/Past Due Balance | 80 | 396 | 33 |
| Revenue of Past Due Accounts | 936,212 | \$ 1,610,681 | \$ 256,164 |
| Revenue of Past Due E.A. Eligible Accts | 22,532 | \$ 32,616 | \$ 11,774 |
| Disconnection Notices Issued | 870 | 5,659 | 733 |
| Disconnection Notices to E.A. Eligibles | 74 | 112 | 0 |
| Involuntary Disconnections | 27 | 114 | 56 |
| Reconnections | 20 | 40 | 29 |
| Accounts Determined Uncollectible | 17 | 325 | 7 |
| Uncollectible E.A. Eligible Accounts | 0 | 96 | 0 |

**Iowa Utilities Board
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| Category | IP&L (Electric) | IP&L (Gas) | MidAmerican (Electric) | MidAmerican (Gas) |
|-------------------------------------------|--------------------|---------------|---------------------------|----------------------|
| Total Accounts | 394,639 | 197,015 | 578,836 | 531,863 |
| Total Accounts Past Due | 94,433 | 35,260 | 73,021 | 70,985 |
| E.A. Eligible Accounts | 37,112 | 18,025 | 30,533 | 26,442 |
| E.A. Eligible Accounts w/Past Due Balance | 15,304 | 5,971 | 11,692 | 11,137 |
| Revenue of Past Due Accounts | \$ 42,203,636 | \$ 6,875,567 | \$ 7,959,768 | \$ 6,837,078 |
| Revenue of Past Due E.A. Eligible Accts | \$ 5,649,254 | \$ 718,583 | \$ 2,519,984 | \$ 1,895,434 |
| Disconnection Notices Issued | 70 | 30 | 13,976 | 12,891 |
| Disconnection Notices to E.A. Eligibles | 2 | 1 | 257 * | 265 * |
| Involuntary Disconnections | 6 | 0 | 739 | 167 |
| Reconnections | 8 | 1 | 488 | 84 |
| Accounts Determined Uncollectible | 2,321 | 823 | 1,693 | 1,244 |
| Uncollectible E.A. Eligible Accounts | 317 | 98 | 83 | 59 |

*MidAmerican notes that notice regarding eligibility for energy assistance received from agency after disconnection notice prepared and sent.