

**Iowa Utilities Board
Residential Customer Statistics
Totals for: January 2018 (Revised)**

Category	December 2017	January 2018	% Change Dec. - Jan.	January 2017	% Change 2017-2018
Total Accounts	1,887,154	1,889,472	0.12%	1,874,703	0.79%
Total Accounts Past Due	403,320	461,727	14.48%	402,966	14.58%
E.A. Eligible Accounts	85,689	98,641	15.12%	112,397	-12.24%
E.A. Eligible Accounts w/Past Due Balance	21,368	36,769	72.08%	41,754	-11.94%
Revenue of Past Due Accounts	\$ 68,965,322	\$ 86,309,232	25.15%	\$ 67,858,226	27.19%
Revenue of Past Due E.A. Eligible Accts	\$ 5,241,944	\$ 10,871,551	107.40%	\$ 9,252,232	17.50%
Disconnection Notices Issued	28,827	40,677	41.11%	36,215	12.32%
Disconnection Notices to E.A. Eligibles*	668	1,197	79.19%	1,087	10.12%
Involuntary Disconnections	477	619	29.77%	948	-34.70%
Reconnections	457	439	-3.94%	611	-28.15%
Accounts Determined Uncollectible	7,473	7,444	-0.39%	6,637	12.16%
Uncollectible E.A. Eligible Accounts	674	649	-3.71%	1,014	-36.00%

* Received notice from agency that customer(s) eligible for energy assistance after disconnect notice(s) prepared and sent.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2018 (Revised)**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,765	141,568	3,673
Total Accounts Past Due	976	11,518	740
E.A. Eligible Accounts	183	7,173	352
E.A. Eligible Accounts w/Past Due Balance	65	471	23
Revenue of Past Due Accounts	\$ 443,070	\$ 1,981,876	\$ 152,926
Revenue of Past Due E.A. Eligible Accts	\$ 14,491	\$ 53,467	\$ 8,598
Disconnection Notices Issued	861	6,122	740
Disconnection Notices to E.A. Eligibles*	60	170	0
Involuntary Disconnections	0	12	25
Reconnections	0	3	13
Accounts Determined Uncollectible	24	394	6
Uncollectible E.A. Eligible Accounts	1	137	2

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**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2018 (Revised)**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	393,634	196,262	587,045	537,525
Total Accounts Past Due	207,186	98,502	72,352	70,453
E.A. Eligible Accounts	25,212	12,357	28,619	24,745
E.A. Eligible Accounts w/Past Due Balance	12,268	4,496	9,965	9,481
Revenue of Past Due Accounts	\$ 57,236,735	\$ 12,802,295	\$ 8,336,985	\$ 5,355,345
Revenue of Past Due E.A. Eligible Accts	\$ 6,432,727	\$ 943,917	\$ 2,191,121	\$ 1,227,230
Disconnection Notices Issued	1,826	816	16,220	14,092
Disconnection Notices to E.A. Eligibles*	0	0	516	451
Involuntary Disconnections	7	0	484	91
Reconnections	28	14	327	54
Accounts Determined Uncollectible	2,519	1,085	1,886	1,530
Uncollectible E.A. Eligible Accounts	19	1	274	215

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