

**Iowa Utilities Board
Residential Customer Statistics
Totals for: December 2014**

Category	November 2014	December 2014	% Change Nov. - Dec.	December 2013*	% Change 2013-2014
Total Accounts	1,857,675	1,861,160	0.19%	1,848,524	0.68%
Total Accounts Past Due	264,807	263,356	-0.55%	283,627	-7.15%
E.A. Eligible Accounts	55,408	75,402	36.09%	75,595	-0.26%
E.A. Eligible Accounts w/Past Due Balance	20,914	25,839	23.55%	29,841	-13.41%
Revenue of Past Due Accounts	\$ 28,287,659	31,778,143	12.34%	\$ 34,844,528	-8.80%
Revenue of Past Due E.A. Eligible Accts	\$ 3,839,043	5,905,349	53.82%	\$ 7,169,860	-17.64%
Disconnection Notices Issued	61,451	77,015	25.33%	86,250	-10.71%
Disconnection Notices to E.A. Eligibles	609	783	28.57%	854	-8.31%
Involuntary Disconnections	532	660	24.06%	757	-12.81%
Reconnections	786	550	-30.03%	556	-1.08%
Accounts Determined Uncollectible	5,267	7,201	36.72%	6,601	9.09%
Uncollectible E.A. Eligible Accounts	566	737	30.21%	846	-12.88%

* Beginning in October 2014, Amana elected to cease filing monthly residential customer statistics. As a non-rate-regulated electric utility, Amana is not subject to mandatory reporting under 199 IAC 20.2(5)"j", but had been filing reports on a voluntary basis. To allow for a more useful comparison going forward, monthly totals for the previous year have been adjusted to remove Amana's reported figures.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2014**

Category	Amana* (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	Please see footnote on page 1	27,917	138,503	4,012
Total Accounts Past Due		856	14,304	235
E.A. Eligible Accounts		180	6,678	325
E.A. Eligible Accounts w/Past Due Balance		57	390	32
Revenue of Past Due Accounts		\$ 424,531	\$ 1,242,095	\$ 30,302
Revenue of Past Due E.A. Eligible Accts		\$ 14,315	\$ 29,724	\$ 12,909
Disconnection Notices Issued		0	4,630	235
Disconnection Notices to E.A. Eligibles**		0	108	0
Involuntary Disconnections		0	54	1
Reconnections		0	24	7
Accounts Determined Uncollectible		38	520	0
Uncollectible E.A. Eligible Accounts		0	160	0

**Companies received notice from agency that customers were eligible for energy assistance after disconnect notice prepared and sent.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2014**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	408,305	198,922	564,168	519,333
Total Accounts Past Due	63,556	29,057	78,771	76,577
E.A. Eligible Accounts	14,059	10,134	23,343	20,683
E.A. Eligible Accounts w/Past Due Balance	4,792	2,745	8,966	8,857
Revenue of Past Due Accounts	\$ 12,615,524	\$ 3,245,510	\$ 8,712,854	\$ 5,507,327
Revenue of Past Due E.A. Eligible Accts	\$ 1,658,965	\$ 1,076,226	\$ 1,935,711	\$ 1,177,499
Disconnection Notices Issued	33,676	14,354	12,736	11,384
Disconnection Notices to E.A. Eligibles**	0	0	347	328
Involuntary Disconnections	42	5	467	91
Reconnections	85	46	325	63
Accounts Determined Uncollectible	1,324	1,034	2,391	1,894
Uncollectible E.A. Eligible Accounts	2	2	312	261

**Companies received notice from agency that customers were eligible for energy assistance after disconnect notice prepared and sent.