

**Iowa Utilities Board
Residential Customer Statistics
Totals for: September 2014**

Category	August 2014	September 2014	% Change Aug - Sep	September 2013	% Change 2013-2014
Total Accounts	1,845,865	1,847,668	0.10%	1,837,807	0.54%
Total Accounts Past Due	257,770	260,830	1.19%	269,831	-3.34%
E.A. Eligible Accounts	97,772	95,164	-2.67%	95,726	-0.59%
E.A. Eligible Accounts w/Past Due Balance	31,855	32,699	2.65%	29,175	12.08%
Revenue of Past Due Accounts	\$ 30,543,462	30,841,824	0.98%	\$ 30,735,740	0.35%
Revenue of Past Due E.A. Eligible Accts	\$ 4,705,707	4,654,768	-1.08%	\$ 4,376,163	6.37%
Disconnection Notices Issued	87,622	93,081	6.23%	95,604	-2.64%
Disconnection Notices to E.A. Eligibles	6,660	8,270	24.17%	6,451	28.20%
Involuntary Disconnections	5,711	6,629	16.07%	3,781	75.32%
Reconnections	3,885	4,669	20.18%	2,827	65.16%
Accounts Determined Uncollectible	5,381	6,113	13.60%	5,346	14.35%
Uncollectible E.A. Eligible Accounts	872	1,414	62.16%	1,346	5.05%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: September 2014**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	710	27,794	135,726	3,922
Total Accounts Past Due	94	1,279	14,789	635
E.A. Eligible Accounts	11	273	9,672	487
E.A. Eligible Accounts w/Past Due Balance	6	90	7,047	7
Revenue of Past Due Accounts	\$ 111,139	\$ 509,960	\$ 3,845,768	\$ 30,808
Revenue of Past Due E.A. Eligible Accts	\$ 5,601	\$ 24,188	\$ 689,574	\$ 1,863
Disconnection Notices Issued	91	950	4,014	635
Disconnection Notices to E.A. Eligibles	3	80	664	0
Involuntary Disconnections	1	72	858	55
Reconnections	0	65	377	39
Accounts Determined Uncollectible	0	39	887	0
Uncollectible E.A. Eligible Accounts	0	5	148	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: September 2014**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	407,110	197,399	561,424	513,583
Total Accounts Past Due	68,835	32,485	73,930	68,783
E.A. Eligible Accounts	16,767	12,668	29,196	26,090
E.A. Eligible Accounts w/Past Due Balance	5,227	3,953	8,467	7,902
Revenue of Past Due Accounts	\$ 11,971,154	\$ 3,054,820	\$ 8,960,009	\$ 2,358,166
Revenue of Past Due E.A. Eligible Accts	\$ 1,389,158	\$ 1,113,496	\$ 1,136,868	\$ 294,020
Disconnection Notices Issued	41,078	16,649	15,980	13,684
Disconnection Notices to E.A. Eligibles	1,568	1,318	2,383	2,254
Involuntary Disconnections	1,761	171	2,876	835
Reconnections	1,223	141	2,320	504
Accounts Determined Uncollectible	1,020	791	1,780	1,596
Uncollectible E.A. Eligible Accounts	280	235	386	360