

**Iowa Utilities Board
Residential Customer Statistics
Totals for: May 2014**

Category	April 2014	May 2014	% Change April - May	May 2013	% Change 2013-2014
Total Accounts	1,852,215	1,848,501	-0.20%	1,837,825	0.58%
Total Accounts Past Due	234,757	258,521	10.12%	256,398	0.83%
E.A. Eligible Accounts	106,637	105,712	-0.87%	106,005	-0.28%
E.A. Eligible Accounts w/Past Due Balance	29,979	29,712	-0.89%	28,357	4.78%
Revenue of Past Due Accounts	\$ 38,844,470	36,804,029	-5.25%	\$ 30,948,033	18.92%
Revenue of Past Due E.A. Eligible Accts	\$ 8,579,119	6,437,417	-24.96%	\$ 5,667,203	13.59%
Disconnection Notices Issued	111,796	107,012	-4.28%	95,369	12.21%
Disconnection Notices to E.A. Eligibles	26,687	18,698	-29.94%	8,778	113.01%
Involuntary Disconnections	9,987	8,544	-14.45%	5,043	69.42%
Reconnections	5,801	5,751	-0.86%	3,587	60.33%
Accounts Determined Uncollectible	3,730	4,099	9.89%	3,570	14.82%
Uncollectible E.A. Eligible Accounts	379	416	9.76%	563	-26.11%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2014**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	708	27,599	137,524	4,045
Total Accounts Past Due	98	1,131	18,363	638
E.A. Eligible Accounts	11	288	9,554	477
E.A. Eligible Accounts w/Past Due Balance	6	106	3,421	120
Revenue of Past Due Accounts	\$ 69,986	\$ 582,471	\$ 7,778,904	\$ 111,733
Revenue of Past Due E.A. Eligible Accts	\$ 2,914	\$ 34,947	\$ 1,010,921	\$ 28,032
Disconnection Notices Issued	91	758	8,629	638
Disconnection Notices to E.A. Eligibles	6	79	1,076	60
Involuntary Disconnections	0	72	795	138
Reconnections	0	61	231	22
Accounts Determined Uncollectible	0	31	392	0
Uncollectible E.A. Eligible Accounts	0	2	143	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2014**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	406,671	197,635	560,549	513,770
Total Accounts Past Due	64,916	31,333	72,701	69,341
E.A. Eligible Accounts	19,366	14,481	32,531	29,004
E.A. Eligible Accounts w/Past Due Balance	6,032	4,515	7,761	7,751
Revenue of Past Due Accounts	\$ 12,579,391	\$ 4,020,972	\$ 5,261,437	\$ 6,399,135
Revenue of Past Due E.A. Eligible Accts	\$ 2,048,111	\$ 1,727,241	\$ 683,425	\$ 901,826
Disconnection Notices Issued	35,532	17,949	22,098	21,317
Disconnection Notices to E.A. Eligibles	1,990	1,489	7,221	6,777
Involuntary Disconnections	3,140	637	2,909	853
Reconnections	2,372	342	2,296	427
Accounts Determined Uncollectible	731	573	1,346	1,026
Uncollectible E.A. Eligible Accounts	91	81	53	46