

**Iowa Utilities Board
Residential Customer Statistics
Totals for: April 2014**

Category	March 2014	April 2014	% Change Mar. - Apr.	April 2013	% Change 2013-2014
Total Accounts	1,853,402	1,852,215	-0.06%	1,839,310	0.70%
Total Accounts Past Due	245,771	234,757	-4.48%	234,919	-0.07%
E.A. Eligible Accounts	104,574	106,637	1.97%	107,577	-0.87%
E.A. Eligible Accounts w/Past Due Balance	39,520	29,979	-24.14%	29,464	1.75%
Revenue of Past Due Accounts	\$ 47,693,609	38,844,470	-18.55%	\$ 31,563,292	23.07%
Revenue of Past Due E.A. Eligible Accts	\$ 12,786,969	8,579,119	-32.91%	\$ 7,189,288	19.33%
Disconnection Notices Issued	105,470	111,796	6.00%	111,474	0.29%
Disconnection Notices to E.A. Eligibles	2,357*	26,687	1032.24%	16,298	75.90%
Involuntary Disconnections	2,271	9,987	339.76%	4,668	113.95%
Reconnections	1,200	5,801	383.42%	3,302	75.68%
Accounts Determined Uncollectible	4,523	3,730	-17.53%	3,781	-1.35%
Uncollectible E.A. Eligible Accounts	207	379	83.09%	343	10.50%

* Energy assistance eligibility notice(s) received from agency after disconnection notice prepared and sent to customer(s).

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2014**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	708	27,544	138,192	5,180
Total Accounts Past Due	89	1,560	16,376	632
E.A. Eligible Accounts	11	291	9,354	466
E.A. Eligible Accounts w/Past Due Balance	6	109	2,345	122
Revenue of Past Due Accounts	\$ 63,272	\$ 633,308	\$ 6,853,751	\$ 112,798
Revenue of Past Due E.A. Eligible Accts	\$ 2,302	\$ 40,658	\$ 1,471,201	\$ 32,721
Disconnection Notices Issued	80	1,034	7,483	632
Disconnection Notices to E.A. Eligibles	4	111	1,553	0
Involuntary Disconnections	0	112	839	57
Reconnections	0	99	224	13
Accounts Determined Uncollectible	4	21	373	0
Uncollectible E.A. Eligible Accounts	1	1	176	0

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Residential Customer Statistics
Breakdown by Company for: April 2014**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	406,790	198,170	560,599	515,032
Total Accounts Past Due	62,610	30,047	63,846	59,597
E.A. Eligible Accounts	19,266	14,477	33,199	29,573
E.A. Eligible Accounts w/Past Due Balance	5,813	4,296	8,685	8,603
Revenue of Past Due Accounts	\$ 13,577,158	\$ 5,260,304	\$ 5,082,300	\$ 7,261,579
Revenue of Past Due E.A. Eligible Accts	\$ 2,250,012	\$ 1,884,674	\$ 1,186,076	\$ 1,711,475
Disconnection Notices Issued	38,457	20,885	22,005	21,220
Disconnection Notices to E.A. Eligibles	6,357	4,777	7,175	6,710
Involuntary Disconnections	4,416	842	2,850	871
Reconnections	2,426	363	2,197	479
Accounts Determined Uncollectible	632	498	1,249	953
Uncollectible E.A. Eligible Accounts	62	51	47	41