

**Iowa Utilities Board
Residential Customer Statistics
Totals for: February 2015**

Category	January 2015	February 2015	% Change Jan. - Feb.	February 2014*	% Change 2014-2015
Total Accounts	1,862,445	1,863,704	0.07%	1,852,759	0.59%
Total Accounts Past Due	265,163	233,798	-11.83%	243,314	-3.91%
E.A. Eligible Accounts	88,319	96,493	9.26%	99,056	-2.59%
E.A. Eligible Accounts w/Past Due Balance	32,306	36,368	12.57%	38,331	-5.12%
Revenue of Past Due Accounts	\$ 39,079,936	40,567,067	3.81%	\$ 45,983,176	-11.78%
Revenue of Past Due E.A. Eligible Accts	\$ 8,563,674	10,787,231	25.96%	\$ 11,719,539	-7.96%
Disconnection Notices Issued	87,538	94,699	8.18%	98,517	-3.88%
Disconnection Notices to E.A. Eligibles	2,129	2,241	5.26%	606	269.80%
Involuntary Disconnections	1,069	292	-72.68%	599	-51.25%
Reconnections	765	263	-65.62%	412	-36.17%
Accounts Determined Uncollectible	6,182	4,519	-26.90%	4,751	-4.88%
Uncollectible E.A. Eligible Accounts	678	584	-13.86%	249	134.54%

* Beginning in October 2014, Amana elected to cease filing monthly residential customer statistics. As a non-rate-regulated electric utility, Amana is not subject to mandatory reporting under 199 IAC 20.2(5)"j", but had been filing reports on a voluntary basis. To allow for a more useful comparison going forward, monthly totals for the previous year have been adjusted to remove Amana's reported figures.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2015**

Category	Amana* (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	Please see footnote on page 1	27,958	138,525	3,929
Total Accounts Past Due		1,477	12,085	792
E.A. Eligible Accounts		235	8,229	404
E.A. Eligible Accounts w/Past Due Balance		80	646	21
Revenue of Past Due Accounts		\$ 845,221	\$ 4,286,834	\$ 177,361
Revenue of Past Due E.A. Eligible Accts		\$ 28,595	\$ 25,630	\$ 8,475
Disconnection Notices Issued		0	8,395	771
Disconnection Notices to E.A. Eligibles**		0	49	0
Involuntary Disconnections		0	93	0
Reconnections		0	29	4
Accounts Determined Uncollectible		16	274	0
Uncollectible E.A. Eligible Accounts		0	81	0

**Companies received notice from agency that customers were eligible for energy assistance after disconnection notice prepared and sent.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2015**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	408,432	199,099	565,106	520,655
Total Accounts Past Due	56,086	25,653	70,163	67,542
E.A. Eligible Accounts	17,349	12,910	30,318	27,048
E.A. Eligible Accounts w/Past Due Balance	6,339	4,030	12,818	12,434
Revenue of Past Due Accounts	\$ 15,805,036	\$ 4,227,178	\$ 7,264,269	\$ 7,961,168
Revenue of Past Due E.A. Eligible Accts	\$ 3,348,065	\$ 2,334,776	\$ 2,412,343	\$ 2,629,347
Disconnection Notices Issued	35,624	18,386	16,405	15,118
Disconnection Notices to E.A. Eligibles**	0	0	1,112	1,080
Involuntary Disconnections	7	1	160	31
Reconnections	76	30	105	19
Accounts Determined Uncollectible	641	479	1,726	1,383
Uncollectible E.A. Eligible Accounts	14	10	247	232

**Companies received notice from agency that customers were eligible for energy assistance after disconnection notice prepared and sent.