

**Iowa Utilities Board
Residential Customer Statistics
Totals for: January 2015**

Category	December 2014	January 2015	% Change Dec. - Jan.	January 2014*	% Change 2014-2015
Total Accounts	1,861,160	1,862,445	0.07%	1,850,367	0.65%
Total Accounts Past Due	263,356	265,163	0.69%	278,711	-4.86%
E.A. Eligible Accounts	75,402	88,319	17.13%	90,097	-1.97%
E.A. Eligible Accounts w/Past Due Balance	25,839	32,306	25.03%	35,067	-7.87%
Revenue of Past Due Accounts	\$ 31,778,143	39,079,936	22.98%	\$ 41,806,757	-6.52%
Revenue of Past Due E.A. Eligible Accts	\$ 5,905,349	8,563,674	45.02%	\$ 9,523,501	-10.08%
Disconnection Notices Issued	77,015	87,538	13.66%	103,037	-15.04%
Disconnection Notices to E.A. Eligibles	783	2,129	171.90%	1,364	56.09%
Involuntary Disconnections	660	1,069	61.97%	396	169.95%
Reconnections	550	765	39.09%	301	154.15%
Accounts Determined Uncollectible	7,201	6,182	-14.15%	5,322	16.16%
Uncollectible E.A. Eligible Accounts	737	678	-8.01%	763	-11.14%

* Beginning in October 2014, Amana elected to cease filing monthly residential customer statistics. As a non-rate-regulated electric utility, Amana is not subject to mandatory reporting under 199 IAC 20.2(5)"j", but had been filing reports on a voluntary basis. To allow for a more useful comparison going forward, monthly totals for the previous year have been adjusted to remove Amana's reported figures.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2015**

Category	Amana* (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	Please see footnote on page 1	27,938	138,354	3,934
Total Accounts Past Due		1,302	12,943	577
E.A. Eligible Accounts		205	7,645	374
E.A. Eligible Accounts w/Past Due Balance		65	597	53
Revenue of Past Due Accounts		\$ 465,058	\$ 3,913,214	\$ 104,450
Revenue of Past Due E.A. Eligible Accts		\$ 19,643	\$ 75,693	\$ 19,532
Disconnection Notices Issued		0	10,139	524
Disconnection Notices to E.A. Eligibles**		0	207	0
Involuntary Disconnections		0	241	23
Reconnections		0	115	18
Accounts Determined Uncollectible		16	368	0
Uncollectible E.A. Eligible Accounts		0	83	0

**Companies received notice from agency that customers were eligible for energy assistance after disconnect notice prepared and sent.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2015**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	408,437	199,059	564,673	520,050
Total Accounts Past Due	67,581	30,757	77,166	74,837
E.A. Eligible Accounts	15,898	11,864	27,765	24,568
E.A. Eligible Accounts w/Past Due Balance	6,076	3,584	11,154	10,777
Revenue of Past Due Accounts	\$ 15,491,517	\$ 4,090,407	\$ 7,630,155	\$ 7,385,135
Revenue of Past Due E.A. Eligible Accts	\$ 2,639,131	\$ 1,717,544	\$ 2,112,655	\$ 1,979,476
Disconnection Notices Issued	34,777	17,922	12,766	11,410
Disconnection Notices to E.A. Eligibles**	0	0	1,004	918
Involuntary Disconnections	49	6	642	108
Reconnections	82	22	460	68
Accounts Determined Uncollectible	859	654	2,391	1,894
Uncollectible E.A. Eligible Accounts	12	10	312	261

**Companies received notice from agency that customers were eligible for energy assistance after disconnect notice prepared and sent.