

**Iowa Utilities Board
Residential Customer Statistics
Totals for: July 2018**

Category	June 2018*	July 2018	% Change June - July	July 2017*	% Change 2017-2018
Total Accounts	1,856,831	1,855,180	-0.09%	1,841,974	0.72%
Total Accounts Past Due	204,001	211,395	3.62%	396,467	-46.68%
E.A. Eligible Accounts	116,014	114,288	-1.49%	123,860	-7.73%
E.A. Eligible Accounts w/Past Due Balance	28,692	29,744	3.67%	41,616	-28.53%
Revenue of Past Due Accounts	\$ 38,321,320	\$ 38,923,942	1.57%	\$ 58,539,584	-33.51%
Revenue of Past Due E.A. Eligible Accts	\$ 8,369,437	\$ 8,423,500	0.65%	\$ 6,861,996	22.76%
Disconnection Notices Issued	42,239	44,223	4.70%	51,170	-13.58%
Disconnection Notices to E.A. Eligibles	7,250	7,056	-2.68%	7,979	-11.57%
Involuntary Disconnections	7,697	5,218	-32.21%	6,800	-23.26%
Reconnections	4,802	3,241	-32.51%	4,272	-24.13%
Accounts Determined Uncollectible	4,029	5,140	27.58%	4,952	3.80%
Uncollectible E.A. Eligible Accounts	456	659	44.52%	729	-9.60%

* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the June 2018 and July 2017 totals to allow for an accurate comparison.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: July 2018**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		140,450	3,419
Total Accounts Past Due		13,737	357
E.A. Eligible Accounts		8,641	463
E.A. Eligible Accounts w/Past Due Balance		3,487	111
Revenue of Past Due Accounts		\$ 2,124,356	\$ 38,398
Revenue of Past Due E.A. Eligible Accts		\$ 427,350	\$ 28,107
Disconnection Notices Issued		3,068	357
Disconnection Notices to E.A. Eligibles		511	111
Involuntary Disconnections		705	32
Reconnections		199	15
Accounts Determined Uncollectible		840	65
Uncollectible E.A. Eligible Accounts		123	20

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: July 2018**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,154	193,005	589,916	536,236
Total Accounts Past Due	41,731	19,615	72,206	63,749
E.A. Eligible Accounts	31,002	15,618	31,419	27,145
E.A. Eligible Accounts w/Past Due Balance	7,707	3,482	7,903	7,054
Revenue of Past Due Accounts	\$ 19,783,104	\$ 5,398,701	\$ 8,265,717	3,313,666
Revenue of Past Due E.A. Eligible Accts	\$ 5,191,013	\$ 1,160,234	\$ 1,114,270	502,526
Disconnection Notices Issued	8,218	3,913	15,831	12,836
Disconnection Notices to E.A. Eligibles	2,009	944	1,922	1,559
Involuntary Disconnections	1,429	393	2,081	578
Reconnections	1,029	117	1,593	288
Accounts Determined Uncollectible	1,105	355	1,509	1,266
Uncollectible E.A. Eligible Accounts	141	31	184	160