

**Iowa Utilities Board
Residential Customer Statistics
Totals for: March 2023**

Category	February 2023	March 2023	% Change Feb - Mar	March 2022	% Change 2022-2023
Total Accounts	1,925,453	1,926,015	0.03%	1,914,606	0.60%
Total Accounts Past Due	178,122	167,250	-6.10%	157,925	5.90%
E.A. Eligible Accounts	102,711	112,725	9.75%	114,587	-1.62%
E.A. Eligible Accounts w/Past Due Balance	35,059	36,913	5.29%	29,949	23.25%
Revenue of Past Due Accounts	\$ 34,721,334	\$ 34,115,177	-1.75%	\$ 28,497,261	19.71%
Revenue of Past Due E.A. Eligible Accts	\$ 11,753,389	\$ 13,159,420	11.96%	\$ 9,011,561	46.03%
Disconnection Notices Issued	50,622	60,376	19.27%	55,716	8.36%
Disconnection Notices to E.A. Eligibles	734	6,107	732.02%	4,915	24.25%
Involuntary Disconnections	887	2,014	127.06%	2,056	-2.04%
Reconnections	558	1,282	129.75%	1,224	4.74%
Accounts Determined Uncollectible	4,885	4,589	-6.06%	4,342	5.69%
Uncollectible E.A. Eligible Accounts	156	113	-27.56%	73	54.79%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		145,983	3,625
Total Accounts Past Due		10,331	651
E.A. Eligible Accounts		7,452	886
E.A. Eligible Accounts w/Past Due Balance		1,729	161
Revenue of Past Due Accounts		\$ 3,050,911	\$ 213,532
Revenue of Past Due E.A. Eligible Accts		\$ 613,545	\$ 89,829
Disconnection Notices Issued		8,850	363
Disconnection Notices to E.A. Eligibles		26	23
Involuntary Disconnections		6	68
Reconnections		0	43
Accounts Determined Uncollectible		240	33
Uncollectible E.A. Eligible Accounts		9	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	398,373	195,780	621,732	560,522
Total Accounts Past Due	23,057	9,834	65,586	57,791
E.A. Eligible Accounts	28,497	14,254	33,141	28,495
E.A. Eligible Accounts w/Past Due Balance	7,059	3,229	12,949	11,786
Revenue of Past Due Accounts	\$ 10,459,653	\$ 3,044,259	\$ 8,673,353	8,673,469
Revenue of Past Due E.A. Eligible Accts	\$ 4,925,456	\$ 1,284,383	\$ 3,158,046	3,088,161
Disconnection Notices Issued	10,845	6,721	17,898	15,699
Disconnection Notices to E.A. Eligibles	2,359	1,111	1,389	1,199
Involuntary Disconnections	768	40	923	209
Reconnections	494	20	606	119
Accounts Determined Uncollectible	989	392	1,702	1,233
Uncollectible E.A. Eligible Accounts	37	8	34	25