

**Iowa Utilities Board
Residential Customer Statistics
Totals for: August 2014**

Category	July 2014	August 2014	% Change July - August	August 2013	% Change 2013-2014
Total Accounts	1,845,596	1,845,865	0.01%	1,836,431	0.51%
Total Accounts Past Due	244,696	257,770	5.34%	264,177	-2.43%
E.A. Eligible Accounts	100,697	97,772	-2.90%	98,127	-0.36%
E.A. Eligible Accounts w/Past Due Balance	28,501	31,855	11.77%	29,242	8.94%
Revenue of Past Due Accounts	\$ 30,184,346	30,543,462	1.19%	\$ 30,672,804	-0.42%
Revenue of Past Due E.A. Eligible Accts	\$ 4,750,275	4,705,707	-0.94%	\$ 4,755,689	-1.05%
Disconnection Notices Issued	84,064	87,622	4.23%	92,957	-5.74%
Disconnection Notices to E.A. Eligibles	6,918	6,660	-3.73%	7,521	-11.45%
Involuntary Disconnections	6,100	5,711	-6.38%	4,061	40.63%
Reconnections	3,859	3,885	0.67%	2,907	33.64%
Accounts Determined Uncollectible	5,790	5,381	-7.06%	4,519	19.08%
Uncollectible E.A. Eligible Accounts	1,344	872	-35.12%	837	4.18%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2014**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	710	27,473	135,819	3,941
Total Accounts Past Due	98	1,313	15,622	635
E.A. Eligible Accounts	11	278	9,666	483
E.A. Eligible Accounts w/Past Due Balance	6	107	6,383	5
Revenue of Past Due Accounts	\$ 101,657	\$ 623,574	\$ 4,009,199	\$ 30,808
Revenue of Past Due E.A. Eligible Accts	\$ 5,255	\$ 28,975	\$ 733,128	\$ 1,097
Disconnection Notices Issued	90	889	4,233	635
Disconnection Notices to E.A. Eligibles	6	83	710	0
Involuntary Disconnections	0	62	493	43
Reconnections	0	51	172	19
Accounts Determined Uncollectible	0	31	852	0
Uncollectible E.A. Eligible Accounts	0	4	134	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2014**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	406,976	197,227	560,851	512,868
Total Accounts Past Due	69,037	32,641	71,687	66,737
E.A. Eligible Accounts	17,429	13,151	29,960	26,794
E.A. Eligible Accounts w/Past Due Balance	5,660	4,258	8,098	7,338
Revenue of Past Due Accounts	\$ 11,830,078	\$ 3,185,330	\$ 8,384,775	\$ 2,378,041
Revenue of Past Due E.A. Eligible Accts	\$ 1,492,586	\$ 1,230,397	\$ 966,300	\$ 247,969
Disconnection Notices Issued	38,046	15,951	14,809	12,969
Disconnection Notices to E.A. Eligibles	1,981	1,405	1,404	1,071
Involuntary Disconnections	1,674	370	2,374	695
Reconnections	1,163	189	1,901	390
Accounts Determined Uncollectible	889	688	1,622	1,299
Uncollectible E.A. Eligible Accounts	220	172	194	148