

**Iowa Utilities Board
Residential Customer Statistics
Totals for: July 2014**

Category	June 2014	July 2014	% Change June - July	July 2013	% Change 2013-2014
Total Accounts	1,848,117	1,845,596	-0.14%	1,835,624	0.54%
Total Accounts Past Due	253,918	244,696	-3.63%	246,948	-0.91%
E.A. Eligible Accounts	103,174	100,697	-2.40%	100,803	-0.11%
E.A. Eligible Accounts w/Past Due Balance	26,234	28,501	8.64%	28,386	0.41%
Revenue of Past Due Accounts	\$ 33,593,575	30,184,346	-10.15%	\$ 30,557,741	-1.22%
Revenue of Past Due E.A. Eligible Accts	\$ 5,506,682	4,750,275	-13.74%	\$ 4,671,971	1.68%
Disconnection Notices Issued	91,656	84,064	-8.28%	90,867	-7.49%
Disconnection Notices to E.A. Eligibles	7,794	6,918	-11.24%	7,288	-5.08%
Involuntary Disconnections	4,816	6,100	26.66%	5,839	4.47%
Reconnections	2,787	3,859	38.46%	3,245	18.92%
Accounts Determined Uncollectible	4,099	5,790	41.25%	4,782	21.08%
Uncollectible E.A. Eligible Accounts	678	1,344	98.23%	1,003	34.00%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: July 2014**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	709	27,704	136,313	3,503
Total Accounts Past Due	97	1,003	15,514	161
E.A. Eligible Accounts	11	283	9,650	480
E.A. Eligible Accounts w/Past Due Balance	6	103	5,673	0
Revenue of Past Due Accounts	\$ 90,116	\$ 569,432	\$ 5,548,866	\$ 22,418
Revenue of Past Due E.A. Eligible Accts	\$ 4,325	\$ 31,141	\$ 949,363	\$ -
Disconnection Notices Issued	85	701	6,046	161
Disconnection Notices to E.A. Eligibles	6	81	978	0
Involuntary Disconnections	0	53	872	44
Reconnections	0	43	239	13
Accounts Determined Uncollectible	0	34	811	0
Uncollectible E.A. Eligible Accounts	0	4	155	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: July 2014**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	406,944	197,275	560,406	512,742
Total Accounts Past Due	65,205	31,898	67,507	63,311
E.A. Eligible Accounts	18,244	13,746	30,794	27,489
E.A. Eligible Accounts w/Past Due Balance	5,751	4,229	6,698	6,041
Revenue of Past Due Accounts	\$ 10,742,601	\$ 3,270,546	\$ 6,108,657	\$ 3,831,710
Revenue of Past Due E.A. Eligible Accts	\$ 1,527,234	\$ 1,286,901	\$ 589,990	\$ 361,321
Disconnection Notices Issued	33,882	15,562	14,733	12,894
Disconnection Notices to E.A. Eligibles	1,898	1,480	1,404	1,071
Involuntary Disconnections	1,631	371	2,327	802
Reconnections	1,230	158	1,790	386
Accounts Determined Uncollectible	1,209	943	1,548	1,245
Uncollectible E.A. Eligible Accounts	470	389	183	143