

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: June 2014**

Category	May 2014	June 2014	% Change May - June	June 2013	% Change 2013-2014
Total Accounts	1,848,501	1,848,117	-0.02%	1,836,837	0.61%
Total Accounts Past Due	258,521	253,918	-1.78%	245,310	3.51%
E.A. Eligible Accounts	105,712	103,174	-2.40%	103,617	-0.43%
E.A. Eligible Accounts w/Past Due Balance	29,712	26,234	-11.71%	27,826	-5.72%
Revenue of Past Due Accounts	\$ 36,804,029	33,593,575	-8.72%	\$ 29,451,116	14.07%
Revenue of Past Due E.A. Eligible Accts	\$ 6,437,417	5,506,682	-14.46%	\$ 5,387,589	2.21%
Disconnection Notices Issued	107,012	91,656	-14.35%	93,137	-1.59%
Disconnection Notices to E.A. Eligibles	18,698	7,794	-58.32%	8,784	-11.27%
Involuntary Disconnections	8,544	4,816	-43.63%	5,308	-9.27%
Reconnections	5,751	2,787	-51.54%	3,336	-16.46%
Accounts Determined Uncollectible	4,099	4,099	0.00%	3,546	15.60%
Uncollectible E.A. Eligible Accounts	416	678	62.98%	545	24.40%

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: June 2014**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	708	27,647	136,954	4,301
Total Accounts Past Due	85	1,232	17,478	410
E.A. Eligible Accounts	11	286	9,639	477
E.A. Eligible Accounts w/Past Due Balance	6	118	4,695	2
Revenue of Past Due Accounts	\$ 78,252	\$ 461,814	\$ 6,848,413	\$ 52,558
Revenue of Past Due E.A. Eligible Accts	\$ 3,492	\$ 34,693	\$ 1,257,470	\$ 383
Disconnection Notices Issued	85	821	7,338	410
Disconnection Notices to E.A. Eligibles	5	76	1,274	2
Involuntary Disconnections	0	86	998	33
Reconnections	0	77	220	18
Accounts Determined Uncollectible	0	27	527	0
Uncollectible E.A. Eligible Accounts	0	7	146	0

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Residential Customer Statistics  
Breakdown by Company for: June 2014**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	406,673	197,473	560,987	513,374
Total Accounts Past Due	66,998	32,362	69,288	66,065
E.A. Eligible Accounts	18,643	14,195	31,678	28,245
E.A. Eligible Accounts w/Past Due Balance	5,977	4,386	5,740	5,310
Revenue of Past Due Accounts	\$ 11,910,318	\$ 3,809,037	\$ 5,091,406	\$ 5,341,777
Revenue of Past Due E.A. Eligible Accts	\$ 1,822,083	\$ 1,621,628	\$ 411,056	\$ 355,877
Disconnection Notices Issued	36,840	17,778	14,526	13,858
Disconnection Notices to E.A. Eligibles	1,972	1,447	1,624	1,394
Involuntary Disconnections	932	318	1,815	634
Reconnections	590	156	1,446	280
Accounts Determined Uncollectible	508	709	1,316	1,012
Uncollectible E.A. Eligible Accounts	124	147	135	119