

**Iowa Utilities Board
Residential Customer Statistics
Totals for: March 2014**

Category	February 2014	March 2014	% Change Feb. - Mar.	March 2013	% Change 2013-2014
Total Accounts	1,853,467	1,853,402	0.00%	1,840,364	0.71%
Total Accounts Past Due	243,403	245,771	0.97%	223,257	10.08%
E.A. Eligible Accounts	99,066	104,574	5.56%	106,165	-1.50%
E.A. Eligible Accounts w/Past Due Balance	38,337	39,520	3.09%	35,611	10.98%
Revenue of Past Due Accounts	\$ 46,029,616	47,693,609	3.62%	\$ 34,685,278	37.50%
Revenue of Past Due E.A. Eligible Accts	\$ 11,720,985	12,786,969	9.09%	\$ 10,002,106	27.84%
Disconnection Notices Issued	98,597	105,470	6.97%	91,010	15.89%
Disconnection Notices to E.A. Eligibles	606*	2,357*	288.94%	1,340	75.90%
Involuntary Disconnections	599	2,271	279.13%	1,558	45.76%
Reconnections	412	1,200	191.26%	977	22.82%
Accounts Determined Uncollectible	4,751	4,523	-4.80%	4,267	6.00%
Uncollectible E.A. Eligible Accounts	249	207	-16.87%	350	-40.86%

* Energy assistance eligibility notices received from agency after disconnection notice prepared and sent to customers.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2014**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	708	27,483	138,032	5,218
Total Accounts Past Due	93	1,670	12,970	1,078
E.A. Eligible Accounts	11	281	9,030	458
E.A. Eligible Accounts w/Past Due Balance	6	116	792	132
Revenue of Past Due Accounts	\$ 55,412	\$ 802,839	\$ 7,456,392	\$ 211,607
Revenue of Past Due E.A. Eligible Accts	\$ 1,999	\$ 45,772	\$ 45,196	\$ 38,861
Disconnection Notices Issued	86	1,074	10,667	946
Disconnection Notices to E.A. Eligibles	0	96	64	0
Involuntary Disconnections	0	54	85	14
Reconnections	0	41	21	5
Accounts Determined Uncollectible	1	16	291	0
Uncollectible E.A. Eligible Accounts	1	1	109	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2014**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	407,478	198,768	560,100	515,615
Total Accounts Past Due	63,858	30,511	70,315	65,276
E.A. Eligible Accounts	19,427	13,630	32,698	29,039
E.A. Eligible Accounts w/Past Due Balance	7,295	5,125	13,135	12,919
Revenue of Past Due Accounts	\$ 17,406,072	\$ 5,260,304	\$ 7,271,221	\$ 9,229,762
Revenue of Past Due E.A. Eligible Accts	\$ 3,947,285	\$ 3,076,782	\$ 2,519,594	\$ 3,111,480
Disconnection Notices Issued	40,620	22,468	15,183	14,426
Disconnection Notices to E.A. Eligibles	0	0	1,173	1,024
Involuntary Disconnections	733	103	998	284
Reconnections	349	71	581	132
Accounts Determined Uncollectible	804	609	1,593	1,209
Uncollectible E.A. Eligible Accounts	12	24	34	26