

**Iowa Utilities Board
Residential Customer Statistics
Totals for: October 2012**

Category	September 2012	October 2012	% Change Sep - Oct	October 2011	% Change 2011-2012
Total Accounts	1,826,349	1,829,125	0.15%	1,819,752	0.52%
Total Accounts Past Due	254,628	248,893	-2.25%	255,964	-2.76%
E.A. Eligible Accounts	97,209	49,568	-49.01%	57,273	-13.45%
E.A. Eligible Accounts w/Past Due Balance	24,640	14,176	-42.47%	14,913	-4.94%
Revenue of Past Due Accounts	\$ 25,422,531	\$ 22,451,172	-11.69%	\$ 23,976,723	-6.36%
Revenue of Past Due E.A. Eligible Accts	\$ 2,962,587	\$ 2,521,080	-14.90%	\$ 2,663,612	-5.35%
Disconnection Notices Issued	94,427	92,080	-2.49%	88,019	4.61%
Disconnection Notices to E.A. Eligibles	6,938	4,336	-37.50%	18,193	-76.17%
Involuntary Disconnections	3,921	4,446	13.39%	4,434	0.27%
Reconnections	2,870	3,538	23.28%	3,425	3.30%
Accounts Determined Uncollectible	4,737	5,846	23.41%	5,841	0.09%
Uncollectible E.A. Eligible Accounts	1,377	1,311	-4.79%	1,388	-5.55%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: October 2012**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	706	26,774	134,583	3,803
Total Accounts Past Due	80	1,657	13,079	548
E.A. Eligible Accounts	9	258	4	188
E.A. Eligible Accounts w/Past Due Balance	4	101	69	21
Revenue of Past Due Accounts	\$ 8,606	\$ 672,666	\$ 113,814	\$ 22,742
Revenue of Past Due E.A. Eligible Accts	\$ 565	\$ 21,551	\$ 2,883	\$ 2,008
Disconnection Notices Issued	79	1,079	2,838	41
Disconnection Notices to E.A. Eligibles	4	98	69	1
Involuntary Disconnections	0	113	192	4
Reconnections	0	97	75	15
Accounts Determined Uncollectible	0	46	523	0
Uncollectible E.A. Eligible Accounts	0	0	51	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: October 2012**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,708	197,454	552,786	507,311
Total Accounts Past Due	67,754	31,457	69,354	64,964
E.A. Eligible Accounts	16,417	13,669	10,784	8,239
E.A. Eligible Accounts w/Past Due Balance	5,243	3,789	2,617	2,332
Revenue of Past Due Accounts	\$ 10,273,773	\$ 2,100,561	\$ 7,713,169	\$ 1,545,841
Revenue of Past Due E.A. Eligible Accts	\$ 1,060,566	\$ 877,617	\$ 473,079	\$ 82,811
Disconnection Notices Issued	42,854	17,449	15,227	12,513
Disconnection Notices to E.A. Eligibles	1,835	1,250	575	504
Involuntary Disconnections	1,121	37	2,738	241
Reconnections	841	149	2,217	144
Accounts Determined Uncollectible	964	758	1,953	1,602
Uncollectible E.A. Eligible Accounts	278	186	427	369