

**Iowa Utilities Board
Residential Customer Statistics
Totals for: June 2013**

Category	May 2013	June 2013	% Change May - June	June 2012	% Change 2012-2013
Total Accounts	1,837,825	1,836,837	-0.05%	1,824,351	0.68%
Total Accounts Past Due	256,398	245,310	-4.32%	234,406	4.65%
E.A. Eligible Accounts	106,005	103,617	-2.25%	103,398	0.21%
E.A. Eligible Accounts w/Past Due Balance	28,357	27,826	-1.87%	24,951	11.52%
Revenue of Past Due Accounts	\$ 30,948,033	\$ 29,451,116	-4.84%	\$ 21,267,908	38.48%
Revenue of Past Due E.A. Eligible Accts	\$ 5,667,203	\$ 5,387,589	-4.93%	\$ 3,705,186	45.41%
Disconnection Notices Issued	95,369	93,137	-2.34%	74,132	25.64%
Disconnection Notices to E.A. Eligibles	8,778	8,784	0.07%	6,561	33.88%
Involuntary Disconnections	5,043	5,308	5.25%	4,529	17.20%
Reconnections	3,587	3,336	-7.00%	2,943	13.35%
Accounts Determined Uncollectible	3,570	3,546	-0.67%	3,807	-6.86%
Uncollectible E.A. Eligible Accounts	563	545	-3.20%	688	-20.78%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2013**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	708	27,156	136,436	3,947
Total Accounts Past Due	84	1,192	16,238	0
E.A. Eligible Accounts	11	237	10,048	438
E.A. Eligible Accounts w/Past Due Balance	6	88	3,373	0
Revenue of Past Due Accounts	\$ 72,930	\$ 634,469	\$ 4,353,721	\$ -
Revenue of Past Due E.A. Eligible Accts	\$ 4,004	\$ 24,365	\$ 812,226	\$ -
Disconnection Notices Issued	80	858	6,169	135
Disconnection Notices to E.A. Eligibles	5	69	1,030	0
Involuntary Disconnections	0	74	654	21
Reconnections	0	67	120	3
Accounts Determined Uncollectible	2	29	444	0
Uncollectible E.A. Eligible Accounts	0	1	147	0

Company Note: Liberty Utilities transferred all customer data from Atmos Energy on March 1, 2013. Data went into a different CIS system than what Atmos used and Liberty has started a manual process on sending delinquent notices to those that owe the most. Reporting is not in place as Liberty is doing a slow manual rampup to collections.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2013**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	406,673	198,004	555,487	508,426
Total Accounts Past Due	66,998	32,663	65,103	63,032
E.A. Eligible Accounts	18,643	14,262	31,861	28,117
E.A. Eligible Accounts w/Past Due Balance	5,977	4,478	7,031	6,873
Revenue of Past Due Accounts	\$ 11,910,318	\$ 3,618,455	\$ 5,126,316	\$ 3,734,907
Revenue of Past Due E.A. Eligible Accts	\$ 1,822,083	\$ 1,534,774	\$ 675,057	\$ 515,080
Disconnection Notices Issued	36,840	19,184	15,440	14,431
Disconnection Notices to E.A. Eligibles	1,972	1,477	2,144	2,087
Involuntary Disconnections	932	122	2,706	799
Reconnections	590	54	2,124	378
Accounts Determined Uncollectible	508	387	1,233	943
Uncollectible E.A. Eligible Accounts	124	97	97	79