

**Iowa Utilities Board
Residential Customer Statistics
Totals for: April 2013**

Category	March 2013	April 2013	% Change Mar. - Apr.	April 2012	% Change 2012-2013
Total Accounts	1,840,364	1,839,310	-0.06%	1,826,623	0.69%
Total Accounts Past Due	223,257	234,919	5.22%	232,556	1.02%
E.A. Eligible Accounts	106,165	107,577	1.33%	107,560	0.02%
E.A. Eligible Accounts w/Past Due Balance	35,611	29,464	-17.26%	25,765	14.36%
Revenue of Past Due Accounts	\$ 34,685,278	\$ 31,563,292	-9.00%	25,702,927	22.80%
Revenue of Past Due E.A. Eligible Accts	\$ 10,002,106	\$ 7,189,288	-28.12%	6,020,457	19.41%
Disconnection Notices Issued	91,010	111,474	22.49%	94,703	17.71%
Disconnection Notices to E.A. Eligibles	1,340	16,298	1116.27%	15,582	4.60%
Involuntary Disconnections	1,558	4,668	199.61%	5,206	-10.33%
Reconnections	977	3,302	237.97%	3,427	-3.65%
Accounts Determined Uncollectible	4,267	3,781	-11.39%	3,857	-1.97%
Uncollectible E.A. Eligible Accounts	350	343	-2.00%	433	-20.79%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2013**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	708	27,056	137,166	4,074
Total Accounts Past Due	82	1,365	15,010	0
E.A. Eligible Accounts	11	242	9,841	438
E.A. Eligible Accounts w/Past Due Balance	6	92	1,565	0
Revenue of Past Due Accounts	\$ 58,141	\$ 670,337	\$ 4,327,465	\$ -
Revenue of Past Due E.A. Eligible Accts	\$ 2,842	\$ 32,940	\$ 793,516	\$ -
Disconnection Notices Issued	80	927	6,149	0
Disconnection Notices to E.A. Eligibles	2	72	1,028	0
Involuntary Disconnections	0	84	468	0
Reconnections	0	68	173	0
Accounts Determined Uncollectible	0	19	330	0
Uncollectible E.A. Eligible Accounts	0	2	165	0

Company Note: Liberty Utilities transferred all customer data from Atmos Energy on March 1, 2013. Data went into a different CIS system than what Atmos used and Liberty is not sending late notices, termination notice or doing collections for the next two months. The company is not considering anyone delinquent during this time in order to be completely fair with the customers as it changes billing systems and customer information systems.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2013**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	406,579	198,243	555,167	510,317
Total Accounts Past Due	61,144	28,968	66,467	61,883
E.A. Eligible Accounts	19,238	14,605	33,529	29,673
E.A. Eligible Accounts w/Past Due Balance	6,018	4,101	8,972	8,710
Revenue of Past Due Accounts	\$ 11,564,916	\$ 3,425,239	\$ 5,317,031	\$ 6,200,163
Revenue of Past Due E.A. Eligible Accts	\$ 2,084,362	\$ 1,645,484	\$ 1,207,050	\$ 1,423,094
Disconnection Notices Issued	42,884	23,168	19,928	18,338
Disconnection Notices to E.A. Eligibles	2,106	367	6,786	5,937
Involuntary Disconnections	772	57	2,500	787
Reconnections	599	65	1,938	459
Accounts Determined Uncollectible	573	434	1,400	1,025
Uncollectible E.A. Eligible Accounts	52	42	49	33