

**Iowa Utilities Board
Residential Customer Statistics
Totals for: March 2013**

Category	February 2013	March 2013	% Change Feb. - Mar.	March 2012	% Change 2012-2013
Total Accounts	1,838,671	1,840,364	0.09%	1,827,843	0.69%
Total Accounts Past Due	233,814	223,257	-4.52%	227,011	-1.65%
E.A. Eligible Accounts	101,534	106,165	4.56%	106,221	-0.05%
E.A. Eligible Accounts w/Past Due Balance	35,837	35,611	-0.63%	38,160	-6.68%
Revenue of Past Due Accounts	\$ 32,896,475	\$ 34,685,278	5.44%	33,779,578	2.68%
Revenue of Past Due E.A. Eligible Accts	\$ 9,500,258	\$ 10,002,106	5.28%	11,187,248	-10.59%
Disconnection Notices Issued	85,582	91,010	6.34%	68,560	32.75%
Disconnection Notices to E.A. Eligibles	549	1,340	144.08%	1,361	-1.54%
Involuntary Disconnections	1,254	1,558	24.24%	2,301	-32.29%
Reconnections	854	977	14.40%	1,208	-19.12%
Accounts Determined Uncollectible	4,277	4,267	-0.23%	4,725	-9.69%
Uncollectible E.A. Eligible Accounts	324	350	8.02%	403	-13.15%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2013**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	708	26,968	137,287	4,074
Total Accounts Past Due	96	1,335	12,489	0
E.A. Eligible Accounts	11	227	9,599	417
E.A. Eligible Accounts w/Past Due Balance	6	87	537	0
Revenue of Past Due Accounts	\$ 55,489	\$ 668,645	\$ 4,114,436	\$ -
Revenue of Past Due E.A. Eligible Accts	\$ 2,652	\$ 37,800	\$ 65,214	\$ -
Disconnection Notices Issued	93	915	7,451	0
Disconnection Notices to E.A. Eligibles	1	87	125	0
Involuntary Disconnections	1	14	224	0
Reconnections	1	8	101	0
Accounts Determined Uncollectible	0	17	227	0
Uncollectible E.A. Eligible Accounts	0	2	200	0

Company Note: Liberty Utilities transferred all customer data from Atmos Energy on March 1, 2013. Data went into a different CIS system than what Atmos used and Liberty is not sending late notices, termination notice or doing collections for the next two months. We are not considering anyone delinquent during this time in order to be completely fair with the customers as we change billing systems and customer information systems.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2013**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	406,577	198,374	555,155	511,221
Total Accounts Past Due	60,795	28,370	62,235	57,937
E.A. Eligible Accounts	19,067	14,468	33,144	29,232
E.A. Eligible Accounts w/Past Due Balance	6,808	4,499	12,096	11,578
Revenue of Past Due Accounts	\$ 13,407,289	\$ 3,581,695	\$ 5,980,603	\$ 6,877,121
Revenue of Past Due E.A. Eligible Accts	\$ 3,062,843	\$ 2,229,509	\$ 2,199,630	\$ 2,404,458
Disconnection Notices Issued	37,070	20,091	12,897	12,493
Disconnection Notices to E.A. Eligibles	0	0	554	573
Involuntary Disconnections	233	26	830	230
Reconnections	177	32	536	122
Accounts Determined Uncollectible	567	428	1,752	1,276
Uncollectible E.A. Eligible Accounts	22	17	57	52