

**Iowa Utilities Board
Residential Customer Statistics
Totals for: February 2013**

Category	January 2013	February 2013	% Change Jan - Feb	February 2012	% Change 2012-2013
Total Accounts	1,837,733	1,838,671	0.05%	1,827,940	0.59%
Total Accounts Past Due	256,601	233,814	-8.88%	224,016	4.37%
E.A. Eligible Accounts	92,706	101,534	9.52%	101,784	-0.25%
E.A. Eligible Accounts w/Past Due Balance	34,489	35,837	3.91%	40,154	-10.75%
Revenue of Past Due Accounts	\$ 30,522,998	\$ 32,896,475	7.78%	32,997,587	-0.31%
Revenue of Past Due E.A. Eligible Accts	\$ 8,228,387	\$ 9,500,258	15.46%	11,105,850	-14.46%
Disconnection Notices Issued	85,459	85,582	0.14%	83,323	2.71%
Disconnection Notices to E.A. Eligibles	1,371	549	-59.96%	589	-6.79%
Involuntary Disconnections	1,069	1,254	17.31%	1,709	-26.62%
Reconnections	758	854	12.66%	1,131	-24.49%
Accounts Determined Uncollectible	5,142	4,277	-16.82%	4,715	-9.29%
Uncollectible E.A. Eligible Accounts	717	324	-54.81%	367	-11.72%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2013**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	708	26,951	136,358	4,074
Total Accounts Past Due	92	1,361	13,425	599
E.A. Eligible Accounts	10	197	8,938	404
E.A. Eligible Accounts w/Past Due Balance	6	77	412	75
Revenue of Past Due Accounts	\$ 45,217	\$ 756,598	\$ 1,684,834	\$ 101,450
Revenue of Past Due E.A. Eligible Accts	\$ 2,167	\$ 27,235	\$ 14,621	\$ 21,789
Disconnection Notices Issued	86	0	3,885	238
Disconnection Notices to E.A. Eligibles	0	0	38	2
Involuntary Disconnections	0	0	129	35
Reconnections	0	0	52	42
Accounts Determined Uncollectible	1	30	298	9
Uncollectible E.A. Eligible Accounts	0	2	178	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2013**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	406,501	198,297	554,800	510,982
Total Accounts Past Due	57,202	26,582	68,426	66,127
E.A. Eligible Accounts	18,425	13,952	31,694	27,914
E.A. Eligible Accounts w/Past Due Balance	6,641	4,521	12,246	11,859
Revenue of Past Due Accounts	\$ 13,164,900	\$ 3,361,342	\$ 7,021,075	\$ 6,761,059
Revenue of Past Due E.A. Eligible Accts	\$ 2,937,330	\$ 2,087,499	\$ 2,351,722	\$ 2,057,895
Disconnection Notices Issued	36,446	19,637	12,849	12,441
Disconnection Notices to E.A. Eligibles	0	0	248	261
Involuntary Disconnections	184	15	741	150
Reconnections	144	33	502	81
Accounts Determined Uncollectible	602	475	1,652	1,210
Uncollectible E.A. Eligible Accounts	18	17	57	52

Company note: Notices sent to customers prior to utility receiving information about energy assistance eligibility.