

**Iowa Utilities Board
Residential Customer Statistics
Totals for: January 2013**

Category	December 2012	January 2013	% Change Dec-Jan	January 2012	% Change 2012-2013
Total Accounts	1,835,662	1,837,733	0.11%	1,826,996	0.59%
Total Accounts Past Due	286,047	256,601	-10.29%	257,476	-0.34%
E.A. Eligible Accounts	78,260	92,706	18.46%	94,765	-2.17%
E.A. Eligible Accounts w/Past Due Balance	32,844	34,489	5.01%	38,132	-9.55%
Revenue of Past Due Accounts	\$ 28,902,676	\$ 30,522,998	5.61%	\$ 32,940,832	-7.34%
Revenue of Past Due E.A. Eligible Accts	\$ 6,872,184	\$ 8,228,387	19.73%	\$ 9,170,989	-10.28%
Disconnection Notices Issued	68,454	85,459	24.84%	97,150	-12.03%
Disconnection Notices to E.A. Eligibles	494	1,371	177.53%	1,102	24.41%
Involuntary Disconnections	787	1,069	35.83%	1,229	-13.02%
Reconnections	601	758	26.12%	772	-1.81%
Accounts Determined Uncollectible	5,794	5,142	-11.25%	5,293	-2.85%
Uncollectible E.A. Eligible Accounts	712	717	0.70%	810	-11.48%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2013**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	706	26,942	136,393	4,048
Total Accounts Past Due	90	1,106	14,406	652
E.A. Eligible Accounts	10	169	8,239	395
E.A. Eligible Accounts w/Past Due Balance	6	73	374	101
Revenue of Past Due Accounts	\$ 34,187	\$ 583,545	\$ 1,493,221	\$ 99,285
Revenue of Past Due E.A. Eligible Accts	\$ 1,511	\$ 21,432	\$ 48,968	\$ 24,002
Disconnection Notices Issued	83	0	4,448	218
Disconnection Notices to E.A. Eligibles	0	0	144	18
Involuntary Disconnections	0	0	106	32
Reconnections	0	0	57	41
Accounts Determined Uncollectible	0	21	299	7
Uncollectible E.A. Eligible Accounts	0	1	149	0

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Residential Customer Statistics
Breakdown by Company for: January 2013**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	406,487	198,202	554,467	510,488
Total Accounts Past Due	65,243	30,104	73,249	71,751
E.A. Eligible Accounts	16,682	12,511	29,221	25,479
E.A. Eligible Accounts w/Past Due Balance	6,442	4,270	11,609	11,614
Revenue of Past Due Accounts	\$ 11,944,712	\$ 2,821,902	\$ 7,980,212	\$ 5,565,934
Revenue of Past Due E.A. Eligible Accts	\$ 2,406,292	\$ 1,781,073	\$ 2,429,932	\$ 1,515,177
Disconnection Notices Issued	33,374	17,072	15,880	14,384
Disconnection Notices to E.A. Eligibles	0	0	612	597
Involuntary Disconnections	146	9	681	95
Reconnections	112	31	472	45
Accounts Determined Uncollectible	853	675	1,898	1,389
Uncollectible E.A. Eligible Accounts	12	11	305	239

Company note: Notices sent to customers prior to utility receiving information about energy assistance eligibility.