

**Iowa Utilities Board
Residential Customer Statistics
Totals for: December 2011**

Category	November 2011	December 2011	% Change Nov. - Dec.	December 2010	% Change 2010 - 2011
Total Accounts	1,823,067	1,825,527	0.13%	1,820,319	0.29%
Total Accounts Past Due	257,273	265,834	3.33%	258,069	3.01%
E.A. Eligible Accounts	61,927	82,364	33.00%	82,664	-0.36%
E.A. Eligible Accounts w/Past Due Balance	20,943	29,830	42.43%	28,276	5.50%
Revenue of Past Due Accounts	\$ 24,127,988	\$ 27,417,294	13.63%	\$ 25,917,422	5.79%
Revenue of Past Due E.A. Eligible Accts	\$ 3,707,484	\$ 6,117,246	65.00%	\$ 5,654,631	8.18%
Disconnection Notices Issued	63,603	69,155	8.73%	75,116	-7.94%
Disconnection Notices to E.A. Eligibles	727	1,920	164.10%	851	125.62%
Involuntary Disconnections	1,224	781	-36.19%	429	82.05%
Reconnections	990	586	-40.81%	404	45.05%
Accounts Determined Uncollectible	5,523	5,224	-5.41%	6,581	-20.62%
Uncollectible E.A. Eligible Accounts	1,369	839	-38.71%	954	-12.05%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2011**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Atmos Energy (Gas Only)
Total Accounts	706	26,274	135,161	3,993
Total Accounts Past Due	78	594	16,023	618
E.A. Eligible Accounts	8	126	7,584	363
E.A. Eligible Accounts w/Past Due Balance	3	46	316	37
Revenue of Past Due Accounts	\$ 24,660	\$ 492,112	\$ 1,026,082	61,700
Revenue of Past Due E.A. Eligible Accts	\$ 872	\$ 9,827	\$ 34,387	6,573
Disconnection Notices Issued	72	0	4,457	121
Disconnection Notices to E.A. Eligibles	0	0	173	8
Involuntary Disconnections	0	0	26	19
Reconnections	0	0	9	46
Accounts Determined Uncollectible	0	32	374	11
Uncollectible E.A. Eligible Accounts	0	1	176	2

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2011**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,524	197,913	549,782	506,174
Total Accounts Past Due	64,189	29,851	78,076	76,405
E.A. Eligible Accounts	14,639	11,489	25,818	22,337
E.A. Eligible Accounts w/Past Due Balance	5,274	3,694	10,397	10,063
Revenue of Past Due Accounts	\$ 10,281,920	\$ 2,654,618	8,022,663	4,853,539
Revenue of Past Due E.A. Eligible Accts	\$ 1,546,442	\$ 1,250,064	2,108,358	1,160,723
Disconnection Notices Issued	29,889	13,650	11,381	9,585
Disconnection Notices to E.A. Eligibles	0	0	925	814
Involuntary Disconnections	217	18	433	68
Reconnections	147	42	297	45
Accounts Determined Uncollectible	814	640	1,870	1,483
Uncollectible E.A. Eligible Accounts	4	5	349	302