

**Iowa Utilities Board
Residential Customer Statistics
Totals for: August 2012**

Category	July 2012	August 2012	% Change July - August	August 2011	% Change 2011-2012
Total Accounts	1,824,122	1,825,108	0.05%	1,815,553	0.53%
Total Accounts Past Due	238,696	253,338	6.13%	237,027	6.88%
E.A. Eligible Accounts	100,731	97,791	-2.92%	106,806	-8.44%
E.A. Eligible Accounts w/Past Due Balance	26,340	26,512	0.65%	26,588	-0.29%
Revenue of Past Due Accounts	\$ 21,723,973	\$ 26,621,966	22.55%	\$ 24,875,547	7.02%
Revenue of Past Due E.A. Eligible Accts	\$ 3,374,951	\$ 3,540,029	4.89%	\$ 3,557,499	-0.49%
Disconnection Notices Issued	76,790	95,273	24.07%	90,738	5.00%
Disconnection Notices to E.A. Eligibles	6,324	7,624	20.56%	6,797	12.17%
Involuntary Disconnections	3,803	4,430	16.49%	4,702	-5.78%
Reconnections	2,350	3,045	29.57%	2,807	8.48%
Accounts Determined Uncollectible	4,492	4,829	7.50%	5,486	-11.98%
Uncollectible E.A. Eligible Accounts	1,165	1,285	10.30%	1,575	-18.41%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2012**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	706	26,688	134,230	4,427
Total Accounts Past Due	77	1,310	14,336	676
E.A. Eligible Accounts	9	265	10,196	442
E.A. Eligible Accounts w/Past Due Balance	4	89	3,681	42
Revenue of Past Due Accounts	\$ 97,778	\$ 761,347	\$ 2,264,059	\$ 50,503
Revenue of Past Due E.A. Eligible Accts	\$ 4,500	\$ 20,502	\$ 413,595	\$ 7,019
Disconnection Notices Issued	77	929	3,720	528
Disconnection Notices to E.A. Eligibles	4	68	601	66
Involuntary Disconnections	0	71	346	172
Reconnections	0	64	86	83
Accounts Determined Uncollectible	0	19	568	122
Uncollectible E.A. Eligible Accounts	0	2	258	14

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2012**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,582	197,018	551,968	504,489
Total Accounts Past Due	68,521	31,972	71,154	65,292
E.A. Eligible Accounts	16,925	13,392	29,980	26,582
E.A. Eligible Accounts w/Past Due Balance	5,540	3,981	6,997	6,178
Revenue of Past Due Accounts	\$ 11,083,905	\$ 2,360,271	\$ 8,415,605	\$ 1,588,498
Revenue of Past Due E.A. Eligible Accts	\$ 1,150,333	\$ 873,322	\$ 894,164	\$ 176,594
Disconnection Notices Issued	41,693	16,528	17,669	14,129
Disconnection Notices to E.A. Eligibles	1,829	1,394	1,986	1,676
Involuntary Disconnections	942	63	2,449	387
Reconnections	698	61	1,860	193
Accounts Determined Uncollectible	642	443	1,609	1,426
Uncollectible E.A. Eligible Accounts	263	193	296	259