

**Iowa Utilities Board
Residential Customer Statistics
Totals for: July 2012**

Category	June 2012	July 2012	% Change June - July	July 2011	% Change 2011-2012
Total Accounts	1,824,351	1,824,122	-0.01%	1,815,716	0.46%
Total Accounts Past Due	234,406	238,696	1.83%	222,568	7.25%
E.A. Eligible Accounts	103,398	100,731	-2.58%	110,050	-8.47%
E.A. Eligible Accounts w/Past Due Balance	24,951	26,340	5.57%	22,664	16.22%
Revenue of Past Due Accounts	\$ 21,267,908	\$ 21,723,973	2.14%	\$ 24,013,549	-9.53%
Revenue of Past Due E.A. Eligible Accts	\$ 3,705,186	\$ 3,374,951	-8.91%	\$ 3,138,072	7.55%
Disconnection Notices Issued	74,132	76,790	3.59%	81,839	-6.17%
Disconnection Notices to E.A. Eligibles	6,561	6,324	-3.61%	7,039	-10.16%
Involuntary Disconnections	4,529	3,803	-16.03%	3,039	25.14%
Reconnections	2,943	2,350	-20.15%	1,804	30.27%
Accounts Determined Uncollectible	3,807	4,492	17.99%	4,545	-1.17%
Uncollectible E.A. Eligible Accounts	688	1,165	69.33%	1,074	8.47%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: July 2012**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Atmos Energy (Gas Only)
Total Accounts	706	26,654	134,338	4,369
Total Accounts Past Due	82	1,269	13,959	685
E.A. Eligible Accounts	9	264	10,162	439
E.A. Eligible Accounts w/Past Due Balance	4	86	3,080	75
Revenue of Past Due Accounts	\$ 84,251	\$ 491,941	\$ 1,933,710	\$ 52,156
Revenue of Past Due E.A. Eligible Accts	\$ 3,528	\$ 21,328	\$ 321,916	\$ 9,228
Disconnection Notices Issued	67	820	3,089	520
Disconnection Notices to E.A. Eligibles	4	77	455	65
Involuntary Disconnections	0	61	457	163
Reconnections	0	53	82	75
Accounts Determined Uncollectible	0	25	597	102
Uncollectible E.A. Eligible Accounts	0	1	229	12

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: July 2012**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,570	197,016	551,428	504,041
Total Accounts Past Due	59,573	28,617	69,222	65,289
E.A. Eligible Accounts	17,681	13,940	30,863	27,373
E.A. Eligible Accounts w/Past Due Balance	5,123	3,559	7,414	6,999
Revenue of Past Due Accounts	\$ 7,942,146	\$ 1,997,872	\$ 6,713,472	\$ 2,508,425
Revenue of Past Due E.A. Eligible Accts	\$ 1,046,314	\$ 801,734	\$ 830,228	\$ 340,675
Disconnection Notices Issued	33,625	14,760	13,068	10,841
Disconnection Notices to E.A. Eligibles	1,690	1,245	1,519	1,269
Involuntary Disconnections	849	123	1,768	382
Reconnections	557	61	1,341	181
Accounts Determined Uncollectible	721	494	1,420	1,133
Uncollectible E.A. Eligible Accounts	293	243	204	183