

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: June 2012**

Category	May 2012	June 2012	% Change May - June	June 2011	% Change 2011-2012
Total Accounts	1,825,154	1,824,351	-0.04%	1,816,392	0.44%
Total Accounts Past Due	233,484	234,406	0.39%	226,603	3.44%
E.A. Eligible Accounts	105,891	103,398	-2.35%	111,047	-6.89%
E.A. Eligible Accounts w/Past Due Balance	23,920	24,951	4.31%	25,632	-2.66%
Revenue of Past Due Accounts	\$ 22,788,388	\$ 21,267,908	-6.67%	\$ 23,486,225	-9.45%
Revenue of Past Due E.A. Eligible Accts	\$ 3,849,498	\$ 3,705,186	-3.75%	\$ 4,255,948	-12.94%
Disconnection Notices Issued	78,123	74,132	-5.11%	79,036	-6.20%
Disconnection Notices to E.A. Eligibles	6,273	6,561	4.59%	7,920	-17.16%
Involuntary Disconnections	5,074	4,529	-10.74%	4,391	3.14%
Reconnections	3,461	2,943	-14.97%	2,676	9.98%
Accounts Determined Uncollectible	3,767	3,807	1.06%	4,522	-15.81%
Uncollectible E.A. Eligible Accounts	698	688	-1.43%	798	-13.78%

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: June 2012**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Atmos Energy (Gas Only)
Total Accounts	706	26,588	134,766	4,317
Total Accounts Past Due	83	1,118	15,435	665
E.A. Eligible Accounts	9	266	10,139	439
E.A. Eligible Accounts w/Past Due Balance	4	92	2,625	65
Revenue of Past Due Accounts	\$ 75,848	\$ 342,242	\$ 2,514,149	\$ 53,950
Revenue of Past Due E.A. Eligible Accts	\$ 2,876	\$ 23,653	\$ 485,540	\$ 8,659
Disconnection Notices Issued	76	795	4,003	500
Disconnection Notices to E.A. Eligibles	4	91	693	59
Involuntary Disconnections	0	67	564	149
Reconnections	0	64	137	72
Accounts Determined Uncollectible	1	22	553	79
Uncollectible E.A. Eligible Accounts	0	3	213	5

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Residential Customer Statistics  
Breakdown by Company for: June 2012**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,426	197,175	551,070	504,303
Total Accounts Past Due	60,434	28,850	65,290	62,531
E.A. Eligible Accounts	18,301	14,371	31,735	28,138
E.A. Eligible Accounts w/Past Due Balance	5,420	3,587	6,747	6,411
Revenue of Past Due Accounts	\$ 7,926,662	\$ 2,090,670	\$ 5,677,904	\$ 2,586,483
Revenue of Past Due E.A. Eligible Accts	\$ 1,206,220	\$ 929,221	\$ 703,461	\$ 345,556
Disconnection Notices Issued	30,049	14,112	13,049	11,548
Disconnection Notices to E.A. Eligibles	1,734	1,219	1,463	1,298
Involuntary Disconnections	1,196	150	1,853	550
Reconnections	862	72	1,461	275
Accounts Determined Uncollectible	511	405	1,281	955
Uncollectible E.A. Eligible Accounts	165	131	97	74