

**Iowa Utilities Board
Residential Customer Statistics
Totals for: April 2012**

Category	March 2012	April 2012	% Change March - April	April 2011	% Change 2011-2012
Total Accounts	1,827,843	1,826,623	-0.07%	1,819,836	0.37%
Total Accounts Past Due	227,011	232,556	2.44%	225,657	3.06%
E.A. Eligible Accounts	106,221	107,560	1.26%	115,154	-6.59%
E.A. Eligible Accounts w/Past Due Balance	38,160	25,765	-32.48%	30,922	-16.68%
Revenue of Past Due Accounts	\$ 33,779,578	\$ 25,702,927	-23.91%	\$ 28,703,647	-10.45%
Revenue of Past Due E.A. Eligible Accts	\$ 11,187,248	\$ 6,020,457	-46.18%	\$ 7,278,598	-17.29%
Disconnection Notices Issued	68,560	94,703	38.13%	95,022	-0.34%
Disconnection Notices to E.A. Eligibles	1,361	15,582	1044.89%	23,524	-33.76%
Involuntary Disconnections	2,301	5,206	126.25%	5,065	2.78%
Reconnections	1,208	3,427	183.69%	3,319	3.25%
Accounts Determined Uncollectible	4,725	3,857	-18.37%	4,270	-9.67%
Uncollectible E.A. Eligible Accounts	403	433	7.44%	252	71.83%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2012**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Atmos Energy (Gas Only)
Total Accounts	706	26,453	135,661	4,233
Total Accounts Past Due	81	1,315	14,390	583
E.A. Eligible Accounts	9	268	9,924	436
E.A. Eligible Accounts w/Past Due Balance	5	108	1,456	42
Revenue of Past Due Accounts	\$ 61,487	\$ 445,569	\$ 2,345,200	\$ 55,208
Revenue of Past Due E.A. Eligible Accts	\$ 2,136	\$ 30,080	\$ 533,574	\$ 9,251
Disconnection Notices Issued	81	898	3,549	445
Disconnection Notices to E.A. Eligibles	2	83	794	51
Involuntary Disconnections	0	89	542	106
Reconnections	0	84	166	69
Accounts Determined Uncollectible	0	36	333	46
Uncollectible E.A. Eligible Accounts	0	3	208	3

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2012**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,406	197,583	550,697	505,884
Total Accounts Past Due	57,035	26,651	68,962	63,539
E.A. Eligible Accounts	18,989	14,836	33,451	29,647
E.A. Eligible Accounts w/Past Due Balance	5,186	3,014	8,172	7,782
Revenue of Past Due Accounts	\$ 9,004,852	\$ 2,535,069	\$ 5,576,861	\$ 5,678,681
Revenue of Past Due E.A. Eligible Accts	\$ 1,641,871	\$ 1,214,465	\$ 1,279,418	\$ 1,309,662
Disconnection Notices Issued	36,095	19,322	18,169	16,144
Disconnection Notices to E.A. Eligibles	1,711	995	6,462	5,484
Involuntary Disconnections	1,497	165	2,150	657
Reconnections	980	106	1,668	354
Accounts Determined Uncollectible	556	429	1,418	1,039
Uncollectible E.A. Eligible Accounts	62	40	68	49