

**Iowa Utilities Board
Residential Customer Statistics
Totals for: February 2012**

Category	January 2012	February 2012	% Change Jan-Feb	February 2011	% Change 2011-2012
Total Accounts	1,826,996	1,827,940	0.05%	1,821,822	0.34%
Total Accounts Past Due	257,476	224,016	-13.00%	239,783	-6.58%
E.A. Eligible Accounts	94,765	101,784	7.41%	107,793	-5.57%
E.A. Eligible Accounts w/Past Due Balance	38,132	40,154	5.30%	41,008	-2.08%
Revenue of Past Due Accounts	\$ 32,940,832	\$ 32,997,587	0.17%	\$ 38,986,281	-15.36%
Revenue of Past Due E.A. Eligible Accts	\$ 9,170,989	\$ 11,105,850	21.10%	\$ 11,049,941	0.51%
Disconnection Notices Issued	97,150	83,323	-14.23%	94,751	-12.06%
Disconnection Notices to E.A. Eligibles	1,102	589	-46.55%	858	-31.35%
Involuntary Disconnections	1,229	1,709	39.06%	1,503	13.71%
Reconnections	772	1,131	46.50%	941	20.19%
Accounts Determined Uncollectible	5,293	4,715	-10.92%	4,546	3.72%
Uncollectible E.A. Eligible Accounts	810	367	-54.69%	314	16.88%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2012**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Atmos Energy (Gas Only)
Total Accounts	706	26,326	135,578	4,120
Total Accounts Past Due	79	1,228	12,597	599
E.A. Eligible Accounts	9	237	9,206	423
E.A. Eligible Accounts w/Past Due Balance	5	98	503	70
Revenue of Past Due Accounts	\$ 44,460	\$ 545,348	\$ 3,677,525	72,980
Revenue of Past Due E.A. Eligible Accts	\$ 1,754	\$ 30,063	\$ 30,823	12,145
Disconnection Notices Issued	72	902	8,019	282
Disconnection Notices to E.A. Eligibles	0	34	67	26
Involuntary Disconnections	0	74	234	35
Reconnections	0	61	115	58
Accounts Determined Uncollectible	0	23	261	26
Uncollectible E.A. Eligible Accounts	0	0	180	3

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Residential Customer Statistics
Breakdown by Company for: February 2012**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,559	198,145	550,431	507,075
Total Accounts Past Due	53,066	25,043	66,764	64,640
E.A. Eligible Accounts	18,014	13,947	31,767	28,181
E.A. Eligible Accounts w/Past Due Balance	6,879	5,031	13,861	13,707
Revenue of Past Due Accounts	\$ 11,738,438	\$ 3,225,990	6,984,037	6,708,809
Revenue of Past Due E.A. Eligible Accts	\$ 3,068,311	\$ 2,504,910	2,855,117	2,602,727
Disconnection Notices Issued	32,312	17,280	12,486	11,970
Disconnection Notices to E.A. Eligibles	0	0	229	233
Involuntary Disconnections	378	40	767	181
Reconnections	219	34	527	117
Accounts Determined Uncollectible	656	503	1,878	1,368
Uncollectible E.A. Eligible Accounts	17	14	83	70