

**Iowa Utilities Board
Residential Customer Statistics
Totals for: January 2012**

Category	December 2011	January 2012	% Change Dec-Jan	January 2011	% Change 2011-2012
Total Accounts	1,825,527	1,826,996	0.08%	1,821,473	0.30%
Total Accounts Past Due	265,834	257,476	-3.14%	267,710	-3.82%
E.A. Eligible Accounts	82,364	94,765	15.06%	98,127	-3.43%
E.A. Eligible Accounts w/Past Due Balance	29,830	38,132	27.83%	37,640	1.31%
Revenue of Past Due Accounts	\$ 27,417,294	\$ 32,940,832	20.15%	\$ 35,412,511	-6.98%
Revenue of Past Due E.A. Eligible Accts	\$ 6,117,246	\$ 9,170,989	49.92%	\$ 8,967,352	2.27%
Disconnection Notices Issued	69,155	97,150	40.48%	99,220	-2.09%
Disconnection Notices to E.A. Eligibles	1,920	1,102	-42.60%	1,154	-4.51%
Involuntary Disconnections	781	1,229	57.36%	414	196.86%
Reconnections	586	772	31.74%	341	126.39%
Accounts Determined Uncollectible	5,224	5,293	1.32%	5,605	-5.57%
Uncollectible E.A. Eligible Accounts	839	810	-3.46%	951	-14.83%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2012**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Atmos Energy (Gas Only)
Total Accounts	706	26,293	135,346	4,085
Total Accounts Past Due	86	755	13,955	625
E.A. Eligible Accounts	9	193	8,433	410
E.A. Eligible Accounts w/Past Due Balance	5	78	436	65
Revenue of Past Due Accounts	\$ 35,094	\$ 557,777	\$ 3,027,447	75,124
Revenue of Past Due E.A. Eligible Accts	\$ 1,446	\$ 22,184	\$ 39,547	13,199
Disconnection Notices Issued	86	0	8,787	209
Disconnection Notices to E.A. Eligibles	0	0	120	21
Involuntary Disconnections	0	0	200	30
Reconnections	0	0	65	54
Accounts Determined Uncollectible	0	18	352	20
Uncollectible E.A. Eligible Accounts	0	0	149	2

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2012**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,580	198,003	550,175	506,808
Total Accounts Past Due	63,240	29,302	76,114	73,399
E.A. Eligible Accounts	16,680	13,050	29,763	26,227
E.A. Eligible Accounts w/Past Due Balance	6,628	4,657	13,375	12,888
Revenue of Past Due Accounts	\$ 11,394,224	\$ 3,023,611	8,616,788	6,210,767
Revenue of Past Due E.A. Eligible Accts	\$ 2,453,918	\$ 1,959,882	2,866,242	1,814,571
Disconnection Notices Issued	38,400	19,520	15,771	14,377
Disconnection Notices to E.A. Eligibles	0	0	491	470
Involuntary Disconnections	163	7	704	125
Reconnections	122	26	438	67
Accounts Determined Uncollectible	914	708	1,877	1,404
Uncollectible E.A. Eligible Accounts	27	25	325	282