

**Iowa Utilities Board
Residential Customer Statistics
Totals for: October 2010**

Category	September 2010	October 2010	% Change Sep. - Oct.	October 2009	% Change 2009 - 2010
Total Accounts	1,809,717	1,811,985	0.13%	1,805,928	0.34%
Total Accounts Past Due	242,631	250,739	3.34%	236,951	5.82%
E.A. Eligible Accounts	107,853	53,123	-50.74%	54,954	-3.33%
E.A. Eligible Accounts w/Past Due Balance	29,140	14,375	-50.67%	13,170	9.15%
Revenue of Past Due Accounts	\$ 25,481,333	\$ 22,793,065	-10.55%	\$ 19,168,343	18.91%
Revenue of Past Due E.A. Eligible Accts	\$ 3,765,523	\$ 2,488,703	-33.91%	\$ 2,139,677	16.31%
Disconnection Notices Issued	90,098	92,229	2.37%	77,066	19.68%
Disconnection Notices to E.A. Eligibles	7,760	4,214	-45.70%	3,640	15.77%
Involuntary Disconnections	4,126	3,903	-5.40%	3,916	-0.33%
Reconnections	2,819	2,995	6.24%	3,160	-5.22%
Accounts Determined Uncollectible	5,283	5,452	3.20%	5,148	5.91%
Uncollectible E.A. Eligible Accounts	1,886	2,103	11.51%	1,080	94.72%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: October 2010**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Atmos Energy (Gas Only)
Total Accounts	701	25,564	132,584	3,775
Total Accounts Past Due	92	1,646	13,796	2,086
E.A. Eligible Accounts	0	270	2,923	183
E.A. Eligible Accounts w/Past Due Balance	0	123	70	104
Revenue of Past Due Accounts	\$ 9,579	\$ 786,177	\$ 92,563	\$ 45,300
Revenue of Past Due E.A. Eligible Accts	\$ -	\$ 30,906	\$ 2,005	\$ (1,909) *
Disconnection Notices Issued	90	1,243	2,991	38
Disconnection Notices to E.A. Eligibles	0	85	70	3
Involuntary Disconnections	0	137	376	0
Reconnections	0	126	213	12
Accounts Determined Uncollectible	0	79	338	0
Uncollectible E.A. Eligible Accounts	0	0	34	0

* Assistance payments received in excess of balances due.

**Iowa Utilities Board
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Breakdown by Company for: October 2010**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,034	197,157	546,945	500,225
Total Accounts Past Due	66,024	30,615	70,151	66,329
E.A. Eligible Accounts	18,401	14,689	9,071	7,586
E.A. Eligible Accounts w/Past Due Balance	5,454	4,231	2,263	2,130
Revenue of Past Due Accounts	\$ 9,907,462	\$ 2,180,672	\$ 7,867,974	\$ 1,903,338
Revenue of Past Due E.A. Eligible Accts	\$ 1,028,235	\$ 891,065	\$ 431,603	\$ 106,798
Disconnection Notices Issued	41,523	16,483	16,578	13,283
Disconnection Notices to E.A. Eligibles	1,748	1,480	452	376
Involuntary Disconnections	1,158	47	1,921	264
Reconnections	849	127	1,508	160
Accounts Determined Uncollectible	813	654	1,905	1,663
Uncollectible E.A. Eligible Accounts	650	530	468	421