

**Iowa Utilities Board
Residential Customer Statistics
Totals for: June 2011**

| Category | May 2011 | June 2011 | % Change May - June | June 2010 | % Change 2010 - 2011 |
|---|---------------|---------------|------------------------|---------------|-------------------------|
| Total Accounts | 1,817,617 | 1,816,392 | -0.07% | 1,810,436 | 0.33% |
| Total Accounts Past Due | 240,987 | 226,603 | -5.97% | 227,146 | -0.24% |
| E.A. Eligible Accounts | 113,447 | 111,047 | -2.12% | 117,689 | -5.64% |
| E.A. Eligible Accounts w/Past Due Balance | 29,515 | 25,632 | -13.16% | 28,315 | -9.48% |
| Revenue of Past Due Accounts | \$ 26,823,878 | \$ 23,486,225 | -12.44% | \$ 21,577,511 | 8.85% |
| Revenue of Past Due E.A. Eligible Accts | \$ 4,907,184 | \$ 4,255,948 | -13.27% | \$ 4,024,325 | 5.76% |
| Disconnection Notices Issued | 91,247 | 79,036 | -13.38% | 80,196 | -1.45% |
| Disconnection Notices to E.A. Eligibles | 7,993 | 7,920 | -0.91% | 7,635 | 3.73% |
| Involuntary Disconnections | 5,499 | 4,391 | -20.15% | 5,391 | -18.55% |
| Reconnections | 3,457 | 2,676 | -22.59% | 3,309 | -19.13% |
| Accounts Determined Uncollectible | 3,670 | 4,522 | 23.22% | 4,285 | 5.53% |
| Uncollectible E.A. Eligible Accounts | 516 | 798 | 54.65% | 802 | -0.50% |

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2011**

| Category | Amana (Electric Only) | Linn County REC (Electric Only) | Black Hills Energy f/k/a Aquila (Gas Only) | Atmos Energy (Gas Only) |
|---|--------------------------|------------------------------------|--|----------------------------|
| Total Accounts | 707 | 25,958 | 134,113 | 4,229 |
| Total Accounts Past Due | 92 | 1,091 | 16,995 | 1,099 |
| E.A. Eligible Accounts | 14 | 287 | 10,387 | 467 |
| E.A. Eligible Accounts w/Past Due Balance | 4 | 96 | 3,345 | 232 |
| Revenue of Past Due Accounts | \$ 84,483 | \$ 493,205 | \$ 3,129,248 | 44,302 |
| Revenue of Past Due E.A. Eligible Accts | \$ 2,706 | \$ 28,105 | \$ 644,377 | 6,087 |
| Disconnection Notices Issued | 87 | 838 | 4,072 | 491 |
| Disconnection Notices to E.A. Eligibles | 3 | 91 | 745 | 70 |
| Involuntary Disconnections | 1 | 68 | 835 | 148 |
| Reconnections | 0 | 54 | 284 | 79 |
| Accounts Determined Uncollectible | 4 | 40 | 534 | 72 |
| Uncollectible E.A. Eligible Accounts | 0 | 8 | 201 | 3 |

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2011**

| Category | IP&L (Electric) | IP&L (Gas) | MidAmerican (Electric) | MidAmerican (Gas) |
|---|--------------------|---------------|---------------------------|----------------------|
| Total Accounts | 405,506 | 197,285 | 547,778 | 500,816 |
| Total Accounts Past Due | 57,954 | 27,946 | 61,893 | 59,533 |
| E.A. Eligible Accounts | 20,277 | 15,669 | 33,904 | 30,042 |
| E.A. Eligible Accounts w/Past Due Balance | 5,621 | 3,726 | 6,360 | 6,248 |
| Revenue of Past Due Accounts | \$ 8,455,159 | \$ 2,747,562 | 4,795,552 | 3,736,714 |
| Revenue of Past Due E.A. Eligible Accts | \$ 1,329,886 | \$ 1,121,098 | 600,317 | 523,372 |
| Disconnection Notices Issued | 31,057 | 16,043 | 14,073 | 12,375 |
| Disconnection Notices to E.A. Eligibles | 1,874 | 1,242 | 2,063 | 1,832 |
| Involuntary Disconnections | 792 | 124 | 1,746 | 677 |
| Reconnections | 505 | 56 | 1,362 | 336 |
| Accounts Determined Uncollectible | 642 | 536 | 1,508 | 1,186 |
| Uncollectible E.A. Eligible Accounts | 145 | 130 | 171 | 140 |