

**Iowa Utilities Board
Residential Customer Statistics
Totals for: March 2011**

Category	February 2011	March 2011	% Change Feb. - Mar.	March 2010	% Change 2010 - 2011
Total Accounts	1,821,822	1,821,361	-0.03%	1,815,419	0.33%
Total Accounts Past Due	239,783	220,100	-8.21%	209,138	5.24%
E.A. Eligible Accounts	107,793	114,097	5.85%	121,108	-5.79%
E.A. Eligible Accounts w/Past Due Balance	41,008	39,659	-3.29%	37,474	5.83%
Revenue of Past Due Accounts	\$ 38,986,281	\$ 36,722,921	-5.81%	\$ 34,276,898	7.14%
Revenue of Past Due E.A. Eligible Accts	\$ 11,049,941	\$ 11,037,490	-0.11%	\$ 9,765,551	13.02%
Disconnection Notices Issued	94,751	93,934	-0.86%	95,188	-1.32%
Disconnection Notices to E.A. Eligibles	858	2,435	183.80%	2,337	4.19%
Involuntary Disconnections	1,503	2,690	78.98%	2,521	6.70%
Reconnections	941	658	-30.07%	1,187	-44.57%
Accounts Determined Uncollectible	4,546	4,220	-7.17%	4,606	-8.38%
Uncollectible E.A. Eligible Accounts	314	292	-7.01%	404	-27.72%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2011**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Atmos Energy (Gas Only)
Total Accounts	707	25,748	135,439	4,116
Total Accounts Past Due	90	1,439	12,089	2,454
E.A. Eligible Accounts	14	274	10,336	447
E.A. Eligible Accounts w/Past Due Balance	3	118	796	364
Revenue of Past Due Accounts	\$ 59,966	\$ 719,628	\$ 6,266,548	198,401
Revenue of Past Due E.A. Eligible Accts	\$ 1,503	\$ 44,576	\$ 52,789	12,524
Disconnection Notices Issued	77	971	10,352	345
Disconnection Notices to E.A. Eligibles	0	66	94	10
Involuntary Disconnections	1	60	513	58
Reconnections	1	44	182	57
Accounts Determined Uncollectible	0	20	221	22
Uncollectible E.A. Eligible Accounts	0	0	165	2

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2011**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,313	197,898	548,158	503,982
Total Accounts Past Due	58,623	27,251	61,719	56,435
E.A. Eligible Accounts	20,610	15,524	35,430	31,462
E.A. Eligible Accounts w/Past Due Balance	7,348	5,091	13,235	12,704
Revenue of Past Due Accounts	\$ 12,032,496	\$ 3,588,226	6,265,092	7,592,564
Revenue of Past Due E.A. Eligible Accts	\$ 3,009,876	\$ 2,395,917	2,520,907	2,999,398
Disconnection Notices Issued	34,561	19,352	14,782	13,494
Disconnection Notices to E.A. Eligibles	0	0	1,348	917
Involuntary Disconnections	462	60	1,220	316
Reconnections	241	33	89	11
Accounts Determined Uncollectible	582	434	1,703	1,238
Uncollectible E.A. Eligible Accounts	37	30	34	24