

**Iowa Utilities Board
Residential Customer Statistics
Totals for: February 2011**

Category	January 2011	February 2011	% Change Jan. - Feb.	February 2010	% Change 2010 - 2011
Total Accounts	1,821,473	1,821,822	0.02%	1,815,049	0.37%
Total Accounts Past Due	267,710	239,783	-10.43%	221,344	8.33%
E.A. Eligible Accounts	98,127	107,793	9.85%	114,403	-5.78%
E.A. Eligible Accounts w/Past Due Balance	37,640	41,008	8.95%	35,859	14.36%
Revenue of Past Due Accounts	\$ 35,412,511	\$ 38,986,281	10.09%	\$ 35,758,901	9.03%
Revenue of Past Due E.A. Eligible Accts	\$ 8,967,352	\$ 11,049,941	23.22%	\$ 9,076,859	21.74%
Disconnection Notices Issued	99,220	94,751	-4.50%	89,536	5.82%
Disconnection Notices to E.A. Eligibles	1,154	858	-25.65%	2,526	-66.03%
Involuntary Disconnections	414	1,503	263.04%	285	427.37%
Reconnections	341	941	175.95%	282	233.69%
Accounts Determined Uncollectible	5,605	4,546	-18.89%	5,208	-12.71%
Uncollectible E.A. Eligible Accounts	951	314	-66.98%	1,361	-76.93%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2011**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Atmos Energy (Gas Only)
Total Accounts	707	25,689	135,054	4,078
Total Accounts Past Due	95	1,185	11,345	2,358
E.A. Eligible Accounts	14	239	9,733	414
E.A. Eligible Accounts w/Past Due Balance	3	109	702	364
Revenue of Past Due Accounts	\$ 49,209	\$ 904,817	\$ 5,498,221	\$ 184,775
Revenue of Past Due E.A. Eligible Accts	\$ 999	\$ 36,025	\$ 73,239	\$ 9,539
Disconnection Notices Issued	85	0	11,316	244
Disconnection Notices to E.A. Eligibles	0	0	167	22
Involuntary Disconnections	0	0	275	31
Reconnections	0	0	109	54
Accounts Determined Uncollectible	0	17	201	19
Uncollectible E.A. Eligible Accounts	0	0	121	2

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2011**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,794	198,095	548,220	504,185
Total Accounts Past Due	55,848	26,292	72,582	70,078
E.A. Eligible Accounts	19,556	14,751	33,502	29,584
E.A. Eligible Accounts w/Past Due Balance	7,121	5,103	13,927	13,679
Revenue of Past Due Accounts	\$ 12,442,960	\$ 3,610,376	\$ 7,672,286	\$ 8,623,637
Revenue of Past Due E.A. Eligible Accts	\$ 2,954,764	\$ 2,343,026	\$ 2,759,407	\$ 2,872,942
Disconnection Notices Issued	36,203	19,681	13,754	13,468
Disconnection Notices to E.A. Eligibles	0	0	328	341
Involuntary Disconnections	176	10	837	174
Reconnections	124	28	530	96
Accounts Determined Uncollectible	644	495	1,798	1,372
Uncollectible E.A. Eligible Accounts	19	18	87	67