

**Iowa Utilities Board
Residential Customer Statistics
Totals for: January 2011**

Category	December 2010	January 2011	% Change Dec. - Jan.	January 2010	% Change 2010 - 2011
Total Accounts	1,820,319	1,821,473	0.06%	1,814,187	0.40%
Total Accounts Past Due	258,069	267,710	3.74%	242,654	10.33%
E.A. Eligible Accounts	82,664	98,127	18.71%	103,518	-5.21%
E.A. Eligible Accounts w/Past Due Balance	28,276	37,640	33.12%	31,026	21.32%
Revenue of Past Due Accounts	\$ 25,917,422	\$ 35,412,511	36.64%	\$ 28,339,286	24.96%
Revenue of Past Due E.A. Eligible Accts	\$ 5,654,631	\$ 8,967,352	58.58%	\$ 6,696,707	33.91%
Disconnection Notices Issued	75,116	99,220	32.09%	87,461	13.44%
Disconnection Notices to E.A. Eligibles	851	1,154	35.61%	1,410	-18.16%
Involuntary Disconnections	429	414	-3.50%	507	-18.34%
Reconnections	404	341	-15.59%	404	-15.59%
Accounts Determined Uncollectible	6,581	5,605	-14.83%	5,365	4.47%
Uncollectible E.A. Eligible Accounts	954	951	-0.31%	1,010	-5.84%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2011**

Category	Amana (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Atmos Energy (Gas Only)
Total Accounts	707	25,673	135,042	4,039
Total Accounts Past Due	93	1,358	13,480	3,145
E.A. Eligible Accounts	11	207	9,013	393
E.A. Eligible Accounts w/Past Due Balance	3	93	535	375
Revenue of Past Due Accounts	\$ 36,446	\$ 813,254	\$ 3,337,151	\$ 199,628
Revenue of Past Due E.A. Eligible Accts	\$ 689	\$ 26,664	\$ 85,959	\$ 7,097
Disconnection Notices Issued	84	0	9,104	192
Disconnection Notices to E.A. Eligibles	0	0	263	15
Involuntary Disconnections	0	0	43	16
Reconnections	0	0	15	48
Accounts Determined Uncollectible	0	24	379	13
Uncollectible E.A. Eligible Accounts	0	0	218	2

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2011**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,735	198,091	548,148	504,038
Total Accounts Past Due	64,722	29,277	79,100	76,535
E.A. Eligible Accounts	17,830	13,582	30,456	26,635
E.A. Eligible Accounts w/Past Due Balance	6,819	4,567	12,827	12,421
Revenue of Past Due Accounts	\$ 11,545,873	\$ 2,993,401	\$ 9,367,749	\$ 7,119,009
Revenue of Past Due E.A. Eligible Accts	\$ 2,334,937	\$ 1,748,440	\$ 2,893,359	\$ 1,870,207
Disconnection Notices Issued	39,953	20,505	15,233	14,149
Disconnection Notices to E.A. Eligibles	0	0	428	448
Involuntary Disconnections	55	4	239	57
Reconnections	57	24	158	39
Accounts Determined Uncollectible	946	739	2,033	1,471
Uncollectible E.A. Eligible Accounts	12	10	382	327