



*Iowa Utilities Board*

**NEWS**

*Elizabeth S. Jacobs, Chair*

*Nick Wagner, Board Member*

*Sheila K. Tipton, Board Member*

**FOR IMMEDIATE RELEASE:** November 17, 2014

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## **Iowa Utilities Board will host public event to discuss Board's role with utilities and customers**

*Board staff, utility companies, and local organizations to provide utility information, answer questions*

(Des Moines) – On November 20, 2014, the [Iowa Utilities Board](http://iub.iowa.gov) is sponsoring a free community outreach fair in Cedar Falls to provide the general public with information about the Board's role with utility companies and customers as well as details of specific Board programs and services.

The Board regulates the rates and services of electric, natural gas, and water utilities, the services of communications utilities, and generally supervises all pipelines and the transmission, sale, and distribution of electrical current. The Board is a fact-finding body that hears evidence in cases filed before it and makes decisions based on the evidence presented in those cases. The Board is required by state statute to make decisions that balance the interests of all parties to ensure the utilities provide adequate and reliable service at reasonable prices.

### ***Cedar Falls Community Event Information –***

**When:** November 20, 2014, from 1:00 to 6:00 p.m. This event is free to the public and visitors may come and go as their schedules allow.

**Where:** Cedar Falls Community Center and Library, 528 Main Street, Cedar Falls.

Joining Board staff at the event, providing utility-related information and answering questions, will be representatives from the Iowa Office of Consumer Advocate, Cedar Falls Municipal Utilities, CenturyLink, Relay Iowa, Telecommunications Access Iowa, the University of Northern Iowa Fabulous Resources for Energy Education (F.R.E.E.), Green Iowa AmeriCorps, Black Hawk County Veterans Affairs, Cedar Valley United Way, Cedar Falls Police and Fire Department, and Operation Threshold (Waterloo Community Action Agency).

For more information about this event, contact Don Tormey at (515) 725-7347 or Jane Whetstone at (515) 725-7358. Members of the media may contact Rob Hillesland at (515) 725-7322.

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*The Iowa Utilities Board regulates utilities to ensure that reasonably priced, reliable, environmentally responsible, and safe utility services are available to all Iowans.*

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