

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

<p>IN RE:</p> <p>OFFICE OF CONSUMER ADVOCATE, Complainant, vs.</p> <p>INTERNATIONAL SATELLITE COMMUNICATIONS, Respondent.</p>	<p>DOCKET NO. FCU-08-16 (C-08-70)</p>
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ORDER SETTING DEADLINE FOR RESPONSES

(Issued October 16, 2008)

On September 26, 2008, the Utilities Board (Board) issued an order assigning this docket to the undersigned administrative law judge. On October 2, 2008, the undersigned administrative law judge issued an order setting a prehearing conference for 10 a.m. on October 16, 2008, in Board Conference Room 3, 350 Maple Street, Des Moines, Iowa. Parties were given the opportunity to participate in the prehearing conference by telephone conference call. The parties were served with the order setting the prehearing conference.

A prehearing conference was held beginning at 10 a.m. on October 16, 2008, in Board Conference Room 3, 350 Maple Street, Des Moines, Iowa. The Consumer Advocate Division of the Department of Justice (Consumer Advocate) was

represented by its attorney, Mr. Craig Graziano. International Satellite Communications (ISC) did not appear at the prehearing conference in person or by telephone. At the prehearing conference, Mr. Graziano stated that ISC had not yet responded to outstanding discovery requests and that he would follow up on this. In addition, Mr. Graziano agreed to try to determine whether the complaining customer has obtained a full refund of the disputed charges and to notify the Board of his determination.

The undersigned notes that ISC has not responded to the "Petition for Proceeding to Consider Civil Penalty" filed by the Consumer Advocate on July 29, 2008.

IT IS THEREFORE ORDERED:

1. On or before October 30, 2008, International Satellite Communications must file a response with the Board to the "Petition for Proceeding to Consider Civil Penalty" filed by the Consumer Advocate on July 29, 2008.
2. On or before October 30, 2008, International Satellite Communications must file a statement with the Board that tells the Board whether the complaining customer, Ms. Rhonda Prine, has received a full refund of the disputed charges in this case.

3. On or before October 30, 2008, International Satellite Communications must file a statement with the Board that tells the Board whether it will participate in this formal complaint proceeding.

UTILITIES BOARD

/s/ Amy L. Christensen
Amy L. Christensen
Administrative Law Judge

ATTEST:

/s/ Judi K. Cooper
Executive Secretary

Dated at Des Moines, Iowa, this 16th day of October, 2008.