

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: IOWA-AMERICAN WATER COMPANY	DOCKET NO. RPU-07-3
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ORDER SCHEDULING CONSUMER COMMENT HEARINGS

(Issued October 11, 2007)

On August 30, 2007, Iowa-American Water Company (Iowa-American) filed with the Utilities Board (Board) a proposal to increase its annual revenue requirement by approximately \$6.124 million, or 26.73 percent, over current water rates. Iowa-American also proposed to increase the annual revenue produced by water rates on a temporary basis by \$4,095,033, or 17.6 percent, over current water rates. Iowa-American has two operating districts, the Clinton district and Quad Cities district. On September 25, 2007, the Board docketed Iowa-American's rate case filing and set a procedural schedule.

Pursuant to 199 IAC 26.9, the Board will schedule two consumer comment hearings, one in Davenport and one in Clinton, to provide an opportunity for Iowa-American's customers to express their views regarding the pending rate case as well as the general quality of service provided by Iowa-American. However, persons with specific service complaints must follow the complaint procedure prescribed in 199 IAC 6.2. Individual service complaints cannot be resolved at the consumer comment hearings.

IT IS THEREFORE ORDERED:

Consumer comment hearings will be held at the following locations for the purpose of receiving comments from the general public. Persons with disabilities requiring assistive services or devices to observe or participate should contact the Utilities Board at (515) 281-5256 in advance of the scheduled date to request that appropriate arrangements be made.

a. Thursday, November 1, 2007, beginning at 7 p.m. at the Clarion Hotel and Conference Center (Piano and Bass Room), 5202 North Brady Street, Davenport, Iowa.

b. Wednesday, November 7, 2007, beginning at 7 p.m. at the Clinton Moose Lodge, 1936 Lincoln Way, Clinton, Iowa.

UTILITIES BOARD

/s/ John R. Norris

/s/ Krista K. Tanner

ATTEST:

/s/ Judi K. Cooper
Executive Secretary

Dated at Des Moines, Iowa, this 11th day of October, 2007.