

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: IOWA TELECOMMUNICATIONS SERVICES, INC., d/b/a IOWA TELECOM, AND HEART OF IOWA COMMUNICATIONS COOPERATIVE	DOCKET NO. SPU-03-16
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ORDER GRANTING REQUEST

(Issued March 31, 2006)

On December 19, 2003, the Utilities Board (Board) issued an order in Docket No. SPU-03-16 approving an application for discontinuance of service by Iowa Telecommunications Services, Inc., d/b/a Iowa Telecom (Iowa Telecom), to the Conrad, Eldora, and Steamboat Rock, Iowa, exchanges and the continuance of service in those exchanges by Heart of Iowa Communications Cooperative (Heart of Iowa). The Board also approved the transfer of Iowa Telecom's certificate for the Conrad, Eldora, and Steamboat Rock exchanges to Heart of Iowa.

As part of that order, the Board considered several calling plans being offered at that time by Iowa Telecom to customers in the Conrad, Eldora, and Steamboat Rock exchanges. Heart of Iowa did not offer exact duplicates of those calling plans, but proposed to offer substitute calling plans with similar features. The Board approved the proposal. In addition, the Board granted the parties a waiver of the customer authorization requirements of 199 IAC 22.23(2) (2003).

On March 29, 2006, Iowa Telecom and Heart of Iowa filed a request to amend the December 19, 2003, order. In support of their request, the parties state that the purchase of the Conrad, Eldora, and Steamboat Rock exchanges by Heart of Iowa was approved by the Federal Communications Commission on March 15, 2006. The parties also state that during the time since the December 19, 2003, order was issued by the Board, the types of calling plan services offered by Iowa Telecom and the substitute calling plans proposed by Heart of Iowa are no longer being offered in these exchanges. As such, the parties have submitted to the Board a description of the new calling plans that Heart of Iowa proposes to offer. The Board finds that the new plans are a comparable utility service to Iowa Telecom's calling plans and will likely result in reduced local telephone service rates for customers in the Conrad, Eldora, and Steamboat Rock exchanges. Therefore, the Board will grant the parties' request to amend the December 19, 2003, order to reflect Board approval of the revised calling plans.

In addition, the Board notes that the customer authorization requirements in Board rule 199 IAC 22.23(2) have been amended since the issuance of the December 19, 2003, order to specifically address procedures in the event of a sale or transfer of customer base. The parties have provided a statement that Heart of Iowa will comply with the new notice and authorization requirements of 199 IAC 22.23(2)(e)(1) and have submitted a revised notice letter that will be sent to all Iowa Telecom customers in the Conrad, Eldora, and Steamboat Rock exchanges.

IT IS THEREFORE ORDERED:

The request to amend the "Order Approving Joint Application for Discontinuance of Service, Authorizing Transfer of Certificate, and Granting Waiver," issued by the Board on December 19, 2003, in Docket No. SPU-03-16, filed by Iowa Telecommunications Services, Inc., d/b/a Iowa Telecom, and Heart of Iowa Communications Cooperative on March 29, 2006, is granted as described in this order.

UTILITIES BOARD

/s/ John R. Norris

/s/ Diane Munns

ATTEST:

/s/ Judi K. Cooper
Executive Secretary

/s/ Curtis W. Stamp

Dated at Des Moines, Iowa, this 31st day of March, 2006.