

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

IN RE:  OFFICE OF CONSUMER ADVOCATE,  Complainant,  vs.  ONE CALL COMMUNICATIONS, INC.,  Respondent.	DOCKET NOS. FCU-04-54 FCU-04-63 FCU-04-64 FCU-05-1 FCU-05-3 FCU-05-8 FCU-05-12 FCU-05-15 FCU-05-24 FCU-05-25
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**ORDER REGARDING REQUIRED STATEMENT**

(Issued August 9, 2005)

On July 7, 2005, the undersigned administrative law judge issued an order granting certain motions and ordering the parties to make certain filings. One Call Communications, Inc. (One Call), was ordered to file a statement verifying that it had fully credited each customer account for the amount of the disputed calls and placed a block on each customer's telephone number to prevent further similar charges within 14 days of the date of the order. The statement was due on July 21, 2005. As of the date of this order, One Call has not filed the required statement.

**IT IS THEREFORE ORDERED:**

1. One Call shall file a statement verifying that it has fully credited each customer account for the amount of the disputed calls and placed a block on each

customer's telephone number to prevent future similar charges. This statement shall be filed as soon as possible, and in no case later than August 19, 2005.

2. If One Call has not fully credited each customer account involved in this case for the amount of the disputed charges and placed a block on each customer's telephone number to prevent future similar charges, One Call shall file a statement explaining what it has and has not done regarding credits and blocks for each customer account as soon as possible, and in no case later than August 19, 2005.

**UTILITIES BOARD**

/s/ Amy L. Christensen  
Amy L. Christensen  
Administrative Law Judge

ATTEST:

/s/ Judi K. Cooper  
Executive Secretary

Dated at Des Moines, Iowa, this 9<sup>th</sup> day of August, 2005.