

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

<p>IN RE:</p> <p>OFFICE OF CONSUMER ADVOCATE, Petitioner,</p> <p>v.</p> <p>INTEGRETEL, INC., Respondent.</p>	<p>DOCKET NOS. FCU-05-11 FCU-05-18 FCU-05-30</p>
<p>OFFICE OF CONSUMER ADVOCATE, Petitioner,</p> <p>v.</p> <p>INFORMATION SERVICES 900, L.L.C. Respondent.</p>	<p>DOCKET NOS. FCU-05-31 FCU-05-35</p>

**ORDER DOCKETING FOR FORMAL PROCEEDINGS, APPROVING  
SETTLEMENT AGREEMENT, AND ASSESSING CIVIL PENALTY**

(Issued May 25, 2005)

On March 2, March 21, and April 21, 2005, the Consumer Advocate Division of the Department of Justice (Consumer Advocate) filed with the Utilities Board (Board) petitions for proceedings to consider civil penalties for alleged cramming violations committed by Integretel, Inc. (Integretel). The petitions arose from informal complaint proceedings identified as C-05-20, C-05-18, and C-05-61. In previous orders, the

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Board docketed C-05-20 and C-05-18 for formal proceedings identified as Docket Nos. FCU-05-11 and FCU-05-18.

On April 27 and May 12, 2005, Consumer Advocate filed with the Board petitions for proceedings to consider civil penalties for alleged cramming violations committed by Information Services 900, L.L.C. (Information Services). The petitions arose from informal complaint proceedings identified as C-05-70 and C-05-76.

The Board has reviewed the records to date and will docket C-05-61, C-05-70, and C-05-76 for formal proceedings identified as Docket Nos. FCU-05-30, FCU-05-31, and FCU-05-35.

On May 18, 2005, Consumer Advocate, Integretel, and Information Services filed a joint motion for approval of a settlement agreement contained in the motion. The settlement agreement addresses the issues in all of the dockets and indicates that Integretel and Information Services have consented to the assessment of a monetary penalty, jointly and severally, in the amount of \$1,750, which is to be paid within 30 days of the date of this order.

The Board has reviewed the settlement agreement and will approve it. The settlement agreement is reasonable in light of the record, conforms with all applicable statutes and rules, and is in the public interest. 199 IAC 7.2(11).

**IT IS THEREFORE ORDERED:**

1. The petitions for proceedings to consider civil penalties filed by the Consumer Advocate Division of the Department of Justice on April 21, April 27, and

May 12, 2005, are granted. Files C-05-61, C-05-70, and C-05-76 are docketed for formal proceedings identified as Docket Nos. FCU-05-30, FCU-05-31, and FCU-05-35.

2. The "Joint Motion for Approval of Settlement Agreement" filed in these dockets on May 18, 2005, is approved.

3. Pursuant to Iowa Code § 476.103 and the "Settlement Agreement" filed in these dockets on May 18, 2005, Integretel, Inc., and Information Services 900, L.L.C., are assessed a civil penalty, jointly and severally, in the total amount of \$1,750. Payment, in the form of a check made payable to the Iowa Utilities Board, should be forwarded to the Executive Secretary of the Iowa Utilities Board at 350 Maple Street, Des Moines, Iowa 50319-0069. Payment is due within 30 days of the date of this order. The docket numbers listed on this order shall be listed on the check or in the accompanying correspondence.

**UTILITIES BOARD**

/s/ John R. Norris

/s/ Diane Munns

ATTEST:

/s/ Judi K. Cooper  
Executive Secretary

/s/ Elliott Smith

Dated at Des Moines, Iowa, this 25<sup>th</sup> day of May, 2005.