

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

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<p>IN RE:</p> <p>OFFICE OF CONSUMER ADVOCATE,</p> <p style="text-align:center">Complainant,</p> <p style="text-align:center">vs.</p> <p>PROTEL ADVANTAGE, INC., d/b/a LONG DISTANCE SAVINGS,</p> <p style="text-align:center">Respondent.</p>	<p style="text-align:center">DOCKET NO. FCU-03-64</p>
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**ORDER REQUIRING RESPONSE**

(Issued June 9, 2004)

On February 19, 2004, the undersigned administrative law judge issued the procedural order and notice of hearing in this docket. On March 5, 2004, Protel Advantage, Inc. d/b/a Long Distance Savings (Protel) and the Consumer Advocate Division of the Department of Justice (Consumer Advocate) filed a joint motion for continuance and stated that the principal individual of Protel had died and future operations of the company, including the future processing of this case, were uncertain. The parties agreed this constituted good cause for a continuance and requested the procedural schedule be suspended, pending further word from the parties or either of them. On March 9, 2004, the undersigned issued an order

suspending the procedural schedule and directing the parties to file a status report on or before June 1, 2004.

On June 1, 2004, the Consumer Advocate filed a status report and request for a new procedural schedule. The Consumer Advocate stated that it had since made several inquiries of counsel for Protel regarding how Protel wished to proceed with the case, and to date, no response had been received.

Given the circumstances that led to the procedural suspension, Protel should be allowed to file a response to the Consumer Advocate's request for a procedural schedule and provide a status report regarding the company's circumstances.

**IT IS THEREFORE ORDERED:**

On or before June 23, 2004, Protel must file a response to the Consumer Advocate's request for a procedural schedule and a status report regarding the company's circumstances.

**UTILITIES BOARD**

/s/ Amy L. Christensen  
Amy L. Christensen  
Administrative Law Judge

ATTEST:

/s/ Judi K. Cooper  
Executive Secretary

Dated at Des Moines, Iowa, this 9<sup>th</sup> day of June, 2004.