

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

<p>IN RE:</p> <p>FRONTIER COMMUNICATIONS OF AMERICA, INC., AND CITIZENS TELECOMMUNICATIONS COMPANY</p>	<p>DOCKET NO. WRU-02-48-484</p>
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ORDER DENYING REQUEST FOR WAIVER

(Issued December 26, 2002)

On December 2, 2002, Frontier Communications of America, Inc. (Frontier), and Citizens Telecommunications Company (Citizens) jointly filed with the Utilities Board (Board) a request for a waiver of 199 IAC 22.23(2) (2002). The subrule establishes the requirement for obtaining verified individual customer authorization before a change can be made to the customer's local or long distance provider. The filing was identified as Docket No. WRU-02-48-484.

Frontier and Citizens state they are each fully authorized to provide long distance service to Iowa customers. Citizens however, currently does not serve any Iowa customers. The parent company of Frontier and Citizens, Citizens Communications Company, has decided to merge the two companies. The new entity will be known as Frontier Communications of America.

The companies state that all Iowa customers currently being served by Frontier will be notified of the merger. The companies also state that there will be no changes in rates or services.

Since the transaction will not result in a change in preferred carriers to Iowa customers, a waiver of the customer verification requirements of 199 IAC 22.23(2) is not necessary because no verification is required. The joint request for waiver of that subrule will be denied.

IT IS THEREFORE ORDERED:

The joint request for the waiver of 199 IAC 22.23(2) filed by Frontier Communications of America, Inc., and Citizens Telecommunications Company on December 2, 2002, is denied.

UTILITIES BOARD

/s/ Diane Munns

/s/ Mark O. Lambert

ATTEST:

/s/ Sharon Mayer
Executive Secretary, Assistant to

/s/ Elliott Smith

Dated at Des Moines, Iowa, this 26th day of December, 2002.