

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: RIGHTS AND REMEDIES FOR GAS AND ELECTRIC CUSTOMERS	DOCKET NO. RMU-01-10
---	----------------------

ORDER ALLOWING ADDITIONAL COMMENTS

(Issued January 28, 2002)

Pursuant to the authority of Iowa Code §§ 476.1, 476.1A, 476.1B, 476.2, 476.20, and 17A.4 (2001), the Utilities Board (Board) published a "Notice of Intended Action" in the Iowa Administrative Bulletin on October 3, 2001, that proposed to adopt amendments to 199 IAC 19.4(10)"c," 19.4(10)"d," 19.4(15)"h"(3), 199 IAC 20.4(11)"c," 20.4(11)"d," and 20.4(15)"h"(3). The proposed amendments in Chapters 19 and 20 are identical and are designed to implement clarifications of the "Rights and Remedies" for gas and electric customers.

On November 19, 2001, the Board issued an order giving notice that an oral presentation was being scheduled in this rule making docket for January 23, 2002. The "Amended Notice of Intended Action" was published in the Iowa Administrative Code on December 12, 2001, as ARC 11-87B. The oral presentation was held as scheduled.

At the oral presentation the Board indicated that it would allow the parties time to file additional written comments in response to the oral comments. The Board will

allow 30 days for the additional comments to be filed. As part of the additional written comments the Board asks that the parties provide a timeline that compares the existing rules with the proposed amendments to show the total time that could be involved in obtaining either an agreement or disconnection.

IT IS THEREFORE ORDERED:

The parties have until February 22, 2002, to file additional comments in response to oral comments made at the oral presentation on January 23, 2002. The additional written comments should include a timeline as described in this order.

UTILITIES BOARD

/s/ Diane Munns

/s/ Mark O. Lambert

ATTEST:

/s/ Judi K. Cooper
Executive Secretary

Dated at Des Moines, Iowa, this 28th day of January, 2002.