

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

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| <p>IN RE:</p> <p>CRYSTAL COMMUNICATIONS, INC.,</p> <p style="padding-left: 40px;">Complainant,</p> <p style="padding-left: 40px;">vs.</p> <p>U S WEST COMMUNICATIONS, INC.,</p> <p style="padding-left: 40px;">Respondent.</p> | <p>DOCKET NO. FCU-00-2</p> |
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**ORDER GRANTING REQUEST TO WITHDRAW
COMPLAINT AND CLOSING DOCKET**

(Issued July 24, 2000)

On May 24, 2000, Crystal Communications, Inc. (Crystal), filed a complaint against U S WEST Communications, Inc. (U S WEST). Crystal alleged U S WEST was engaging in certain prohibited and anticompetitive acts in violation of statutory provisions. The filed complaint requested that the Utilities Board (Board) "investigate the complaint, evaluate the actions of U S WEST, order U S WEST to undertake affirmative actions to remedy the problem, prohibit U S WEST from engaging in similar conduct in the future," as well as other actions the Board might deem appropriate. The complaint was identified as Docket No. FCU-00-2.

In an order dated June 26, the Board established a procedure to address the complaint that it hoped would resolve these matters as quickly as possible. The

Board required U S WEST to file a response to the complaint filed by Crystal within seven days, and indicated its intent to convene a meeting between Crystal, U S WEST, and the Consumer Advocate Division of the Department of Justice for the purpose of clarifying the facts and resolving differences.

On June 30, 2000, Crystal filed a letter requesting that its complaint be withdrawn. According to its letter, U S WEST has investigated the matter and has taken steps to prevent recurrences of the circumstances that resulted in the filing of the original complaint. The Board will permit Crystal to withdraw its complaint and will close this docket.

IT IS THEREFORE ORDERED:

1. The request to withdraw the complaint filed on May 24, 2000, by Crystal Communications, Inc., against U S WEST Communications, Inc., is granted.
2. This proceeding, identified as Docket No. FCU-00-2, is closed.

UTILITIES BOARD

/s/ Allan T. Thoms

/s/ Susan J. Frye

ATTEST:

/s/ Raymond K. Vawter, Jr.
Executive Secretary

/s/ Diane Munns

Dated at Des Moines, Iowa, this 24th day of July, 2000.